



RECALL CAMPAIGN 17V-067: REPLACE THE FLEXIBLE DISC ON THE REAR DRIVESHAFT

New information provided by this revision is preceded by this symbol .

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information bulletin replaces SI B26 01 17 **dated May 2017**

What's New:

- Consequential Repair statement added to the Warranty Information section
- Overlapping Labor Procedure statement added to the Warranty Information section

MODEL

E82 (1 Series Coupe incl M)	E88 (1 Series Convertible)	E89 (Z4)	E90 (3 Series Sedan)
E92 (3 Series Coupe)	E93 (3 Series Convertible)	F10 (5 Series Sedan)	F07 (5 Series Gran Turismo)
F01 (7 Series 740i)	F02 (7 Series 740li)		

SITUATION

BMW AG is conducting a Voluntary Safety Recall on certain BMW models from Model Year 2011 to Model Year 2012 involving the rear driveshaft flexible disc.

Approximately 8,800 vehicles are affected.

This safety recall involves the flexible disc, which transfers power between the transmission and the rear driveshaft. The flexible disc may not have been produced with sufficient strength. Over time, the disc could break, which would result in a loss of propulsion.

AFFECTED VEHICLES

Series	Model	Model Year	Approx. Volume	Production Dates
E82	135i, M Coupe	2011 – 2012	452	Jan 2011 – Apr 2011
E88	135i	2011 –2012	221	Jan 2011 – Apr 2011
E89	Z4 sDrive35i	2011	173	Jan 2011 – Apr 2011
E90	335i	2011	940	

				Jan 2011 – May 2011
E90	335d	2011	682	Jan 2011 – Apr 2011
E92	335i, 335is	2011	908	Jan 2011 – Apr 2011
E93	335i, 335is	2011	1,439	Jan 2011 – Apr 2011
F10	535i, 535i xDrive	2011	3,311	Mar 2011 – Apr 2011
F07	535i GT, 550i xDrive GT	2011	243	Mar 2011 – Apr 2011
F01	740i	2012	148	Mar 2011 – Apr 2011
F02	740Li	2012	235	Mar 2011 – Apr 2011

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

CAUSE

Materials selected for the front (transmission side) flexible disc may be subject to premature failure in this application.

CORRECTION

Replace the flexible disc if hasn't already been replaced prior as part of another repair.

PROCEDURE

Replace the flexible disc at the front of the rear driveshaft (transmission/transfer case side) by following Repair Instruction **26 11 051 Replacing the flexible disc for the front propeller shaft.**

PARTS INFORMATION

Refer to the ETK and the applicable repair instructions for one-time use fasteners and/or component information regarding additional or replacement screws, gaskets, and seals that need to be installed and claimed.

Part Number	Description	Quantity
26 11 7 610 061	Flexible disc	1

WARRANTY INFORMATION

Reimbursement for this Recall repair will be via normal claim entry utilizing the following information:

Defect Code:	0026330100	
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The vehicle is already in the workshop for another repair that includes Main work

Labor Operation:	Labor Allowance:	Description:
00 64 888	Refer to KSD2/AIR	Replace the flexible disc (Plus work)
Or		
00 64 896	Refer to KSD2/AIR	Flexible disc was already replaced prior as part of another repair (Plus work)

Or:

UPDATE! The vehicle arrives at your center for this Recall repair (No other Main work will be performed/claimed during this workshop visit)

Labor Operation:	Labor Allowance:	Description:
00 64 314	Refer to KSD2/AIR	Replace the flexible disc (Main work)
Or		
00 64 317	Refer to KSD2/AIR	Flexible disc was already replaced prior as part of another repair (Main work)

And, if applicable:

Vehicle is already in the workshop (Plus work)

UPDATE! Consequential Repair

When additional work and/or parts are required as a “direct result” of the issue or performing the repair that addresses the issue outlined in this Service Information bulletin, claim these items under the defect code listed above together with the corresponding labor operations listed in the KSD2/AIR.

Please explain the reason for this consequential repair work (the why and what) on the repair order and in the claim comments section.

And, as applicable:

UPDATE! Alternative Mobility Solution (AMS) for Vehicle Owners

This Recall repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI [B01 29 16](#) for additional information.

Overlapping Labor Procedure

If invoicing the KSD2/AIR flat rate labor operation codes for other repair work results in overlapping labor, for those flat rate labor operations that are affected, you are able to:

- Replace the stated KSD2 “FRU allowance” with a “reduced FRU value” to eliminate the overlapping labor.

For help in identifying the overlapping labor, please refer to the AIR FRU Plausibility Check (Overlapping Labor Tool) that is located in the AIR Client.

Eligible other repair work being claimed under a different defect code will require separate punch times.

On the repair order and in the claim comment section, please identify and itemize those labor operations being claimed with a “reduced FRU value.”

TREAD Act - Previous Customer-Pay Repairs

If your center is presented with a reimbursement request for a “qualifying customer-pay repair” that was performed on an “affected vehicle” **prior** to the release of this Recall Service Information bulletin, BMW of North America, LLC will reimburse that repair.

Customer-pay Invoice Review and Reimbursement Procedure

1. Review and verify that the previous customer-pay invoice (BMW center or independent repair shop) contains a repair that was performed to address the issue described in this “Recall” Service Information bulletin.
2. If this prior repair qualifies, reimburse the customer (labor and parts).
3. Submit for this customer-paid repair expense under Defect Code **85 99 00 12 NA**, as follows:
 - Sublet Code 3
 - Dollar amount (with no markup)
 - Comment: Recall Campaign 17V-067: Replace the Flexible Disc - Reimbursement for allowable expenses that relate to performing a prior qualifying customer-pay repair.
 - Itemize the sublet amount on the repair order and in the claim comments
4. Retain the “original” customer pay invoice in your files; this documentation may be requested by BMW during the claim review process).

A claim submission for a “prior customer-pay reimbursement” under Defect Code “85 99 00 12 NA” **will not close** the “Open” Safety Recall on the vehicle. The Recall repair procedure that applies must still be performed on the vehicle and claimed.

Repairs that do not qualify for Reimbursement

Repairs that do not qualify for reimbursement include repairs performed on non-affected vehicles, and/or the diagnosis and repair of other unrelated issues. This exclusion applies to repairs that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

Posted: Monday, November 5, 2018

ATTACHMENTS

View PDF attachment [2017-MY2011-12-ExxFxx ConstantVelocityJoint-QA \(4May12017\)](#).

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**Rear Driveshaft Constant Velocity (CV) Joint
Safety Recall 17V-067
Model Year 2011-2012
*Last Updated 5/4/2017***

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Approximately 8,752 BMW Group vehicles in the US, as noted below, are potentially affected.

Series	Model	Model Year	Approx. Volume	Production Dates
E82	135i, M Coupe	2011 – 2012	452	Jan 2011 – Apr 2011
E88	135i	2011 –2012	221	Jan 2011 – Apr 2011
E89	Z4 sDrive35i	2011	173	Jan 2011 – Apr 2011
E90	335i	2011	940	Jan 2011 – May 2011
E90	335d	2011	682	Jan 2011 – Apr 2011
E92	335i, 335is	2011	908	Jan 2011 – Apr 2011
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F01	740i	2012	148	Mar 2011 – Apr 2011
F02	740Li	2012	235	Mar 2011 – Apr 2011

Q2. What is the specific issue?

This safety recall involves the constant velocity (CV) joint, which transfers power between the transmission and the rear driveshaft. The CV joint may not have been produced with sufficient strength.

Q3. What can happen as a result of this issue?

Over time, the constant velocity (CV) joint could break, which would result in a loss of propulsion, increasing the risk of a crash.

Q4. How did BMW Group become aware of this issue?

BMW Group became aware of this issue through its quality control procedures.

Q5. Why are other BMW Group vehicles not included in this Safety Recall?

Other vehicles were equipped with a CV joint of sufficient strength.

Q6. Can I determine if this issue exists in my vehicle?

If you notice an unusual noise and/or vibration from the underside of the vehicle, your vehicle may be experiencing this issue. If this occurs, please contact an authorized BMW center to have your vehicle inspected and, if necessary, repaired.

Q7. Can I continue to drive my vehicle?

Yes.

However, when you receive a letter asking you to have this recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

**Rear Driveshaft Constant Velocity (CV) Joint
Safety Recall 17V-067
Model Year 2011-2012
*Last Updated 5/4/2017***

Q8. How will my vehicle be repaired?

The constant velocity (CV) joint will be replaced.

Q9. Is BMW Group aware of any accidents, injuries, or fires involving these BMW Group vehicles associated with this Safety Recall?

No.

Q10. How will I be informed of this Safety Recall?

You will receive an initial letter in March via First Class mail advising you of this recall. You will receive another letter when parts become available. At such time, you should immediately schedule an appointment with an authorized BMW center to have this recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer.

For Customers Who Had an “Inspect Only” Service

If you have already had your vehicle inspected, and if the CV joint was not replaced, you will receive a letter informing you that your vehicle will need to return to the BMW center for replacement of the CV joint. We apologize for this inconvenience.

To ensure BMW has your most recent contact and vehicle information, please register your vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW.

Q11. How long will the repair take?

This repair may take several hours; however, additional time may be required depending upon your BMW center’s schedule. The repair will be performed free of charge by your authorized BMW center.

Q12. Do I have to wait for my letter in order to have my vehicle serviced?

Yes. We are in the process of implementing this program to ensure that the necessary parts, tools and procedures are available, prior to contacting you to schedule your vehicle to have this safety recall performed. For the latest updates to this recall, please visit www.bmwusa.com/recall.

Q13. I see the “TREAD Act Customer Reimbursement Plan” attached to my letter. Can you explain what that is about? Am I eligible for reimbursement?

If you have already had this repair performed at your own expense, you may be eligible for reimbursement of certain expenses that you incurred.