

J070NAS1

TECHNICAL BULLETIN

20 APR 2017



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

501-20B: Supplemental Restraint System

SUBJECT/CONCERN:

SAFETY RECALL: Takata Passenger Airbag

AFFECTED VEHICLE RANGE:

MODEL:

MODEL YEAR:

VIN:

ASSEMBLY PLANT:

| | | | |
|-----------|------|---------------|-----------------|
| XF (X250) | 2012 | S10154-S61361 | Castle Bromwich |
| XF (X250) | 2009 | R00169-R47002 | Castle Bromwich |

MARKETS:

CONDITION SUMMARY:

SITUATION:

Following the recent Customer Letters sent as part of Safety Recall J070, this interim bulletin is released to support retailers where Customers may have serious concerns following receipt of the initial defect notification letters.

This Recall Action provides for the replacement of the passenger airbag until such time as Customers are notified of the availability of the remedy part. Customers may raise concerns or feel that they cannot continue to use their vehicle in an unrepaired state. Immediate advice to Customers, repeated here for ease of reference, is: 'Jaguar Land Rover North America is not aware of any case of airbag module rupture on our vehicles. Nonetheless, if you are uncomfortable while waiting for the repair, you may elect to avoid having a passenger sit in the front passenger seat until the recall repair has been performed.'

ACTION:

Where Customers are unwilling to adhere to the above advice, to support Customers and provide reassurance, in the first instance, make sure that the vehicle is included in Safety Recall J070. Once the VIN is confirmed as eligible, the process identified in the Workshop Procedure is to be followed.

PARTS:



NOTE:

Order only the expected percentage demand of parts identified.

| DESCRIPTION | PART NO./SUNDRY CODE | QTY./VALUE | EXPECTED PERCENTAGE DEMAND |
|--------------------|----------------------|------------|----------------------------|
| Module Airbag | C2Z32119 | 1 | 100 |
| Nut and Washer Kit | C2P2765 | 8 | 100 |

SPECIAL DISPLACED PARTS HANDLING PROCEDURE

Displaced parts require special handling and shipping procedures. Refer to Service Bulletin 7-127USA for complete details.

SPECIAL TOOLS:

Refer to TOPIx Workshop Manual/Workshop Procedure for any required special tools.

WARRANTY:



NOTE:

Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

Warranty claims must be submitted or payment within 30 calendar days of completion of the repair.

| PROGRAM CODE | OPTION CODE | DESCRIPTION | SRO | TIME (HOURS) | PARTS/SUNDRY CODE | QTY./VALUE |
|--------------|-------------|---|----------------------|--------------|--------------------------|-------------|
| J070 | B | Airbag - Instrument panel - Passenger - Renew | 76.73.37 | 1.90 | C2Z32119 C2P2765 | 1 8 |
| J070 | C | Airbag - Instrument panel - Passenger - Renew | 76.73.37 10.10.10 | 1.90 0.20 | C2Z32119 C2P2765 - | 1 8 - |
| | | Drive in/drive out | | | | |

Normal Warranty policies and procedures apply.

WORKSHOP PROCEDURE:

NOTE:

The Airbag may be referred to as 'Air Bag' in TOPIx.

1.

NOTE:

The serial number of the NEW airbag module MUST be recorded on the claim verbatim.





Locate the label on the NEW passenger airbag module.

2.



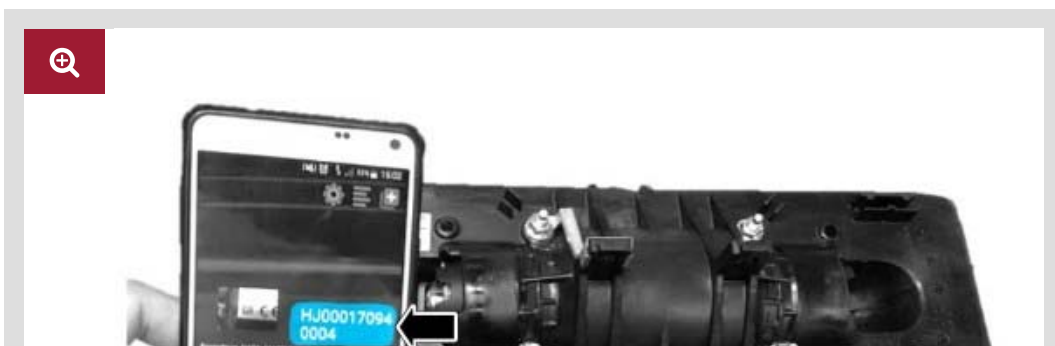
Locate the QR code on the NEW passenger airbag module label.

3.



NOTES:

- The serial number of the NEW airbag module **MUST** be recorded on the claim verbatim.
- Example only.





Use a smartphone with a QR code scanner to scan the QR code of the NEW front passenger airbag module.

1. Record the NEW passenger airbag module serial number, displayed on the screen, on the claim verbatim.

4. Install a new passenger airbag module (see TOPIx Workshop Manual section 501-20B: Supplemental Restraint System - Passenger Air Bag Module).

- Refer to Service Bulletin 7-127USA for full details of the Special Displaced Parts Handling Procedure.