

W003NAS1

TECHNICAL BULLETIN

08 NOV 2018



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

303-01

SUBJECT/CONCERN:

Service Action: Takata Airbag Incentive Program

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:
XF (X250)	2009-2012	R00023-S61361

MARKETS:

USA

CONDITION SUMMARY:

SITUATION:

As part of Jaguar Land Rover North America's ongoing commitment in repairing all vehicles affected by Safety Recalls J069 and J070, Takata Passenger Airbag, a customer incentive program has been implemented in accordance with the National Highway Traffic Safety Administration (NHTSA) instructions. Owners of affected vehicles who have not yet had their vehicle's passenger airbag module replaced will be eligible for a free engine oil and filter service at the time their vehicle's passenger airbag is replaced.

ACTION:

Retailers will perform an engine oil and filter service at the time of the passenger airbag module replacement under Safety Recall J069 or J070.

PARTS:

DESCRIPTION	PART NUMBER/SUNDRY CODE	QUANTITY/VALUE
Filter - Oil - GTDi 2.0L Petrol	C2Z32125	1
Plug - Oil drain - GTDi 2.0L Petrol	AJ813123	1
Oil - GTDi 2.0L Petrol	ZZZ001	\$31.16
Filter - Oil - V6 3.0L S/C Petrol	C2D3670	1
Oil - V6 3.0L S/C Petrol	ZZZ001	\$44.59
Filter - Oil - V8 4.2L S/C; V8 4.2L Petrol	C2N3587	1
Oil - V8 4.2L S/C; V8 4.2L Petrol	ZZZ001	\$37.51
Oil drain plug	NCE1850AB	1
Filter - Oil - V8 5.0L S/C; V8 5.0L Petrol	C2D3670	1
Oil - V8 5.0 S/C; V8 5.0L Petrol	ZZZ001	\$44.59

SPECIAL TOOLS:

Refer to TOPlx Workshop Manual/Workshop Procedure for any required special tools.

WARRANTY:

NOTES:

- Use the Jaguar Land Rover claims submissions system/DDW to make sure that the vehicle is eligible for this program, and one of the Safety Recalls noted above, prior to undertaking this service.
- If the vehicle is no longer eligible for either Safety Recall, contact jlrcamp@jaguarlandrover.com and request that Program Code W003 be closed.

At the time of confirming a booking for vehicle repair, make sure that all open Recall and Service Actions are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code and the relevant Option Code; this will result in payment of the stated time. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Use TOPlx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the October 31, 2020, closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NUMBER/SUNDRY CODE	QUANTITY/VALUE
W003	A	Engine oil - drain and refill - GTDi 2.0L Petrol	12.60.07	0.7	C2Z32125 AJ813123 ZZZ001	1 1 \$31.16

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NUMBER/SUNDRY CODE	QUANTITY/VALUE
W003	B	Engine oil - drain and refill - top down service strategy - V6 3.0L S/C Petrol	12.60.07.80	0.4	C2D3670 AJ88461 ZZZ001	1 1 \$44.59
W003	D	Engine oil - drain and refill - V8 4.2L S/C; V8 4.2L Petrol	12.60.07	0.4	C2C41611 NCE1850AB ZZZ001	1 1 \$37.51
W003	E	Engine oil - drain and refill - top down service strategy - V8 5.0L S/C; V8 5.0L Petrol	12.60.07.80	0.4	C2D3670 ZZZ001	1 \$44.59

Normal Warranty policies and procedures apply.

WORKSHOP PROCEDURE:

1. Renew the engine oil and filter (see TOPlx Workshop Manual section 303-01: Engine - General Procedures - Engine Oil Draining and Filling).