



Date: January 5, 2018

IMPORTANT SAFETY RECALL
NHTSA Recall # 17V-833

Dear Walker Transport Customer,

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Walker Transport (Walker) has decided that a defect which relates to motor vehicle safety exists in certain Meritor Trailer Axles & MPA/MTA Suspensions. The axles were assembled at the Meritor Frankfort, KY. site between January 1, 2017 and August 4, 2017.

A complete listing of your vehicles impacted by this recall, along with the manufacture's remedy, is included with this letter.

Description of Defect:

Trailer Axles & MPA/MTA Suspensions found to have caliper bolts that did not meet torque specifications. The suspect axles & suspensions were assembled at the Meritor Frankfort KY. site between January 1, 2017 and August 4, 2017.

Risk to Motor Vehicle Safety:

Improperly torqued caliper bolts can lead to the caliper detaching from the mounting flange and loss of braking capability at that location, increasing the risk of a crash.

Precautions You Should Take:

Depending on looseness, visual inspection may detect caliper bolt issues. Otherwise, there are no symptoms that vehicle drivers will recognize relating to under torqued caliper mounting bolts.

Remedy:

Vehicles that potentially contain Trailer Axles & MPA/MTA Suspensions with suspected under torqued caliper mounting bolts, should be immediately removed from service and inspected as soon as feasible. The vehicle should be inspected by a manufacturer's authorized repair facility, using the provided Meritor bulletin TP-15141 to ensure all caliper bolts are properly torqued. If more than one bolt is found loose or missing, additional affected components will be inspected and replaced if needed per the bulletin. This program will be managed by Meritor, and will be at no expense to vehicle owners. The following are the details of allowances relating to parts, labor and handling available to vehicle manufacturers' (OEM):

- Administration (per trailer regardless of number of axles) – 0.25 hours
- Inspection and torque (per axle) – 0.75 hours
- Remove and, if applicable, replace caliper – 1.25 hours
- Replace rotor (including removing hub and replacing wheel seal) – 1.25 hours

- Replace torque plate – 0.5 hours

If this repair has been performed at cost to the owner prior to receipt of this notification, the owner may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For additional information, claim reimbursement, and or replacement parts, contact Meritor at the number and/or website address noted below.

Matt Elkins
Matt.Elkins@meritor.com
Technical Manager OnTrac Customer Service Center – Troy, MI
Phone 248-435-5508 Fax 248.435.1393

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

Further Assistance:

If you have additional questions regarding this recall, please contact us at:

Walker Transport
Warranty Department
1-800-356-5734
Monday – Friday, 7:30am – 4:30pm, CT.

Communication:

If you conclude that Walker has not enabled you to remedy this condition in a reasonable amount of time, you may also submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.E.
Washington, D.C. 20590

-or-

Call the toll-free Vehicle Safety Hotline: 1-888-327-4236 (TTY: 1-800-424-9153)
or go to <http://www.safercar.gov>

We regret any inconvenience that this situation may cause. Walker wants to assure you that we are concerned for customer safety and your continued satisfaction with our products.

Sincerely,

James Fellegly
Customer Service Manager
Walker Stainless Equipment Company Inc.
625 State Street
New Lisbon, WI 53950