



REV Recreation Group
P.O. Box 1007
Decatur, IN 46733
(800) 509-3417

**IMPORTANT SAFETY RECALL
THIS NOTICE APPLIES TO YOUR VEHICLE
RECALL #171213REV
NHTSA RECALL CAMPAIGN #17V829
February 2018**

Dear Valued American Coach Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group, Inc. (REV) has decided that a safety defect which relates to motor vehicle safety exists in certain model year 2018 American Dream and American Revolution Class A motorhomes.

WHAT IS THE PROBLEM?

On motorhomes affected by this recall, water may intrude inside the 12-Volt harnesses' connectors.

If water intrudes inside a 12-Volt wire harness pin connector, an electrical short can result, which may result in uncommanded operation of connected 12-Volt systems while the vehicle is in transit, increasing the risk of a crash.

WHAT SHOULD YOU DO?

Please make certain your motor home is immediately inspected and repaired by contacting an **authorized REV Recreation Group, Inc. dealer**.

For assistance locating an **authorized REV Recreation Group servicing dealer**, you may visit this web page:

<https://www.americancoach.com/dealers>

Or call American Coach Owner Relations toll-free at:
(800) 435-7345

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, REV dealers have been supplied with all of the information needed to enable them to inspect the 12-Volt harnesses and reroute them as necessary, and/or install gaskets in the harness connectors to prevent water intrusion. The repair is expected to require approximately one hour to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

When you deliver your motor home for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed self-addressed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For more information regarding this recall, contact:

REV RECREATION GROUP OWNER RELATIONS - RECALL #171213REV
P.O. Box 1007
Decatur, Indiana 46733
(800) 435-7345

If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you believe that the dealer and REV Recreation Group, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to <http://www.safercar.gov>

REV Recreation Group, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

REV RECREATION GROUP, INC.