

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

T82/NHTSA 17V-824

LOGO

VEHICLE PICTURE

#### YOUR REMEDY OPTIONS

**1. RECOMMENDED OPTION**

Contact Kidde at [www.kidde.com](http://www.kidde.com)

**2. Call the Kidde Recall Assistance Center at 1-855-262-3540. An agent can confirm if your fire extinguisher requires replacement**

**3. Visit [recalls.mopar.com](http://recalls.mopar.com), scan the QR code below, or download the Mopar Owner's Companion App.**

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

#### DEALERSHIP INSTRUCTIONS

Please reference Safety Recall T82.

# IMPORTANT SAFETY RECALL

## Fire Extinguisher

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain [2012 Ram 1500 Pickup Truck, 2015 Ram 1500 Pickup Truck, 2013-2018 Ram 2500 Pickup Truck, 2014-2018 Ram 3500 Pickup Truck, 2012-2018 Ram 3500 Chassis Cab Truck, 2016-2018 RAM 3500 10K GVWR Chassis Cab Truck, 2012-2018 Ram 4500/5500 Chassis Cab Truck, 2004 Dodge Durango SUV, 2014 Dodge Journey SUV, 2014-2016 Jeep Cherokee SUV, 2009 Dodge Challenger 2-Door, 2016 Dodge Charger 4-Door, 2011 Jeep Patriot SUV, 2017 Jeep Compass SUV, 2015-2016 Dodge Dart 4-Door, 2007 Dodge Caliber Hatchback, 2014-2016 Dodge Grand Caravan Van, 2014-2016 Chrysler Town and Country Van, 2018 Chrysler Pacifica Van, 2014-2017 Ram ProMaster Van, 2015-2017 Ram ProMaster City Van] vehicles equipped with a Kidde brand fire extinguisher.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

#### WHY DOES MY VEHICLE NEED REPAIRS?

Your vehicle <sup>[1]</sup> may be equipped with a Kidde brand fire extinguisher. Some Kidde brand fire extinguishers with plastic handles recalled by Kidde may become clogged or require excessive force to discharge and can fail to activate during a fire. In addition, the nozzle can detach with enough force to pose an impact hazard. **If a fire extinguisher does not function properly, it is possible that someone could be injured or killed in a fire.**

#### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

If your vehicle <sup>[2]</sup> is equipped with a Kidde brand fire extinguisher, visit the Kidde website at [www.kidde.com](http://www.kidde.com) to find instructions on how to inspect your fire extinguisher to determine whether a replacement is needed. You may also contact Kidde for assistance at 1-855-262-3540.

After inspecting your fire extinguisher, if a replacement is needed, you may order online at [www.kidde.com](http://www.kidde.com) (select the "RV/Vehicle" section) or contact Kidde directly at 1-855-262-3540 between 8:30 a.m. and 5:00 p.m. Eastern Standard Time Monday through Friday (excluding holidays), or between 9:00 a.m. and 3:00 p.m. Eastern Standard Time Saturday and Sunday. Please state you are a FCA vehicle owner and have been notified by FCA of the recall. Kidde will ship you a free replacement fire extinguisher at no charge.

#### WHAT IF I ALREADY PAID TO REPLACE MY FIRE EXTINGUISHER?

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](http://www.fcarecallreimbursement.com) to submit your reimbursement request online. <sup>[3]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations  
Fiat Chrysler Automobiles US LLC



**Mr. Mrs. Customer**  
**1234 Main Street**  
**Hometown, MI 48371**

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [safercar.gov](http://safercar.gov).

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.