



ZOOM-ZOOM



## IMPORTANT SAFETY RECALL

### **Driver Air Bag Inflator Replacement - Safety Recall 1917L**

National Highway Traffic Safety Administration (NHTSA) Campaign No. 17V-807

### **AND**

### **Passenger Air Bag Inflator Replacement - Safety Recall 1817L**

National Highway Traffic Safety Administration (NHTSA) Campaign No. 17V-806

July 2018

**This notice applies to your vehicle: VIN**

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all MY 2004-2006 B-Series Trucks.

**If you are a recipient of this notice, your vehicle is included in this recall.**

In March 2018, you were previously notified of two different recalls and that parts were not available. We are pleased to announce that **Parts Are Available** to repair your vehicle.

In addition, you were previously notified of two different recalls. One, for a driver air bag inflator replacement under Interim Safety Recall 9116A and the second for a passenger air bag inflator under Interim Safety Recall 8315F. An "interim" recall used remedy parts that temporarily repaired the safety defect but must be replaced with modified, permanent parts.

### **What is the problem?**

In the subject vehicles, continued exposure to high levels of absolute humidity may cause the driver's and/or passenger's frontal air bag inflator to explode in the event of a crash. **An air bag inflator explosion could result in metal fragments striking the driver or other vehicle occupants, resulting in serious injury or death. It is extremely important to schedule this repair as soon as possible, to ensure your safety and the safety of your passengers.**

**You may have had temporary air bag inflators installed under Safety Recalls 9116A and/or 8315F. However, please make sure you have these PERMANENT remedy inflators installed at your nearest Mazda dealer as soon as possible.**

## **What will Mazda do?**

### **Safety Matters. Your Safety is Important to Mazda.**

Your Mazda dealer will replace the driver's and passenger's frontal air bag inflators with new Permanent Remedy inflators, **FREE OF CHARGE.**

For the convenience of owners, Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair. Schedule an appointment with an authorized Mazda dealer and they will accommodate your needs.

## **What should you do?**

We encourage you to contact any authorized Mazda dealer to schedule an appointment to have your vehicle repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

## **How long will it take?**

It will take approximately two hours to complete the repair; however, your Mazda dealer may need your vehicle for a longer period of time.

## **Where is the closest Mazda dealer?**

To locate your nearest Mazda dealer, visit our web site [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com), or call our **Customer Experience Center at (800) 222-5500, option #4.**

## **Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid Information Change Card (no envelope required) as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

## **Still have questions?**

If you have any questions regarding this campaign, please contact our Customer Experience Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As a reminder, you can always go to [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com) and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts.

Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We sincerely apologize for any inconvenience this recall may cause you.

Sincerely,

**Mazda North American Operations**

*Para información en español, visite [www.MazdaSeguridad.com](http://www.MazdaSeguridad.com) o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.*

