



22 DECEMBER 2017

## IMPORTANT SAFETY RECALL NOTIFICATION

Internal Recall Notification Number (IRN): 171101  
NHTSA CASE NUMBER 17V-791

**Serial Number: C018A48**

This notification letter is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. STAR EV has decided that a defective spindle related to the steering system of your vehicle could potentially compromise the safe handling / steering of certain 2017 and 2018 model year Sport 4+2 cars.

**Our records indicate you purchased a STAR EV Sport Model 4+2 with the serial number shown above. Please stop using your vehicle immediately and contact your authorized STAR EV Dealer. Our authorized STAR EV Dealer will perform related repairs at no cost to you.**

**Defect:** The front right hand (passenger side) spindle.

**Hazard:** Crash hazard. The defective spindle could possibly cause the tie rod connection to break off from the spindle resulting in loose steering control of the vehicle, increasing the risk of a crash.

**What to do:** **Stop using your vehicle immediately.** Call your authorized STAR EV Dealer for replacement of the spindles at no cost to you. If you have questions or concerns, which your authorized STAR EV Dealer is unable to resolve, please contact STAR EV using the information provided below.

**Contact details:** For more information contact STAR EV Technical Services

**Address:** 378 Neely Ferry Rd, Simpsonville, SC 29680

**Phone:** (888) 878-9988 or (864) 297-8833

**Web:** <https://www.starev.com/>

**Reference:** Internal Recall Number (IRN) 171101 or NHTSA CASE NUMBER 17V-791

If after having attempted to take advantage of this recall you believe you have not been able to have your golf cart remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.