



Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

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LEISUREVANS.COM
TRIPLEERV.COM

IMPORTANT SAFETY RECALL

December 6, 2017

«Owner_Name»

«Address1»

«Address2»

«Address3», «Prov»

«Postal_Code»

“This notice applies to your vehicle, VIN #«VIN»

Triple E Recreational Vehicles Recall CA#8809-1

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2016, 2017 & 2018 Wonder W24MB motorhomes manufactured between December 2015 & November 2017 fail to conform to Federal Motor Vehicle Safety Standard

Description of Noncompliance:

The four (4) bolts used to fasten the passenger side chair pedestal to the chassis cab are not torqued to the correct specifications as per the chassis manufacturer. In the event of a crash, the pedestal bolts may fail, which would not properly restrain the seat occupant and could increase the risk of injury.

To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. Please follow the included information to torque the bolts to the correct specification or contact your selling dealer as soon as possible to arrange for an appointment to have this Recall performed. The recall will be performed at no charge to you. The time needed to complete this repair is approximately 15 minutes. If you choose to have this Recall performed by a service center other than your dealer prior authorization is required.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Relations / Warranty department or by e-mail recalls@tripleerv.com in the subject line "Recall CA#8809-1".

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Relations/Warranty Manager

BW/wcw

Enclosures