



January 5, 2018

Name
Address
City, State Zip

IMPORTANT SAFETY RECALL NOTICE: 17V765

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s):

Dear KME Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Why is a recall being conducted?

KME has decided that a defect which relates to motor vehicle safety exists in certain model year 2015-2018 KME vehicles manufactured from June 2014 through August 2017 equipped with Hale brand pressure relief valves.

The retaining ring in the Relief Valve Assembly (Hale part 077-0750-21-0), is supposed to be made from high grade stainless steel, but some of these parts may have been made from an inferior plated steel. Since this retaining ring is exposed to water, it may deteriorate over time. If the retaining ring fails, the relief valve may fail and prevent the fire pump from building adequate pressure, which may potentially increase the risk of injury during firefighting operations. Part failure may be preceded by leakage at the relief valve assembly.

What are we doing about the problem?

Vehicles subject to this recall are to be inspected and repaired by a KME certified dealer or a KME technician. Dealers or owners will be compensated for inspecting and replacing the relief valve retaining ring if it has not already been replaced during normal maintenance.

What should you do?

If you receive this notification, please contact your KME Dealer or KME Customer Service at (570) 669-5230 to schedule an appointment to have the inspection and replacement of the relief valve retaining ring performed. This Recall is expected to start on or before January 20, 2018.

INCLUDED WITH THIS LETTER IS AN OWNER RESPONSE CARD THAT MUST BE FILLED OUT AND RETURNED TO KME IN ORDER TO BE REIMBURSED. Please have your Truck VIN or GSO available. After the repair has been completed, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and return it to:

Mail: KME, One Industrial Complex, Nesquehoning, PA 18240

E-mail: bpolgreaan@kmeffire.com

Fax: (570) 645-9705

What if you no longer own this vehicle?

If you are not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us.

Federal law requires any lessor who receives a notification of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days. If you are no longer the owner of this vehicle, please provide us with any contact information so we may contact the new owner.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. To learn more about what you need to do to obtain reimbursement, contact our customer service department.

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

KME Inc

From: _____
(Customer name)

To: KME Fire Apparatus
One Industrial Complex
Nesquehoning, PA 18240

RE: NHSTA Recall No. 17V765

Date: _____
KME GSO(s) or VIN(s) _____

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- This vehicle was inspected and repaired according to instructions.
 - This vehicle was inspected and determined to not need repair.
 - This vehicle was sold to: _____ Name, Address, City, State/ZIP
 - This vehicle was stolen.
 - This vehicle was destroyed.

Owner's (or Former Owner's) Signature

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



Please return this form by fax (570) 645-9705, by E-mail to bpolgreaan@kmefire.com, or by phone (570) 669-5230.