

Certain 2015 – 2018 Model Year 4Runner  
Accessory Billet Grille

**IMPORTANT SAFETY RECALL**

This notice applies to your vehicle, [REDACTED]

NHTSA Recall No. [17V-763]

January 17, 2018

000080  
[REDACTED]



Dear Toyota Owner:

**This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Southeast Toyota Distributors, LLC (“SET”) has decided that a defect which relates to motor vehicle safety exists in certain 2015-2018 Toyota 4Runner vehicles equipped with an SET installed accessory billet grille.**

**What is the condition?**

SET has either installed or sold to dealers to install an accessory billet grille overlay since October, 2014. SET began receiving billet grille overlay kits with a revised U-nut as of July 19, 2017. The revised U-nut may fracture when installed or in the field. If the U-nut fractures, the billet grille overlay may detach from the grille and cause a hazard to following traffic, increasing the risk of a crash.

**What will SET do?**

The Toyota dealer will replace the U-nuts with upgraded hardware at **no cost to you**. The remedy is available and the repair will take approximately 30 minutes. However, depending upon the dealer’s work schedule, it may be necessary to make the vehicle available for a longer period of time.

**This is an important Safety Recall**

**What should you do?**

**If you are in Florida, Georgia, Alabama, South Carolina, or North Carolina contact your local Toyota dealer to schedule an appointment to have this important remedy performed on your vehicle as soon as possible.**

**If you are outside the above five states, or require further assistance, you may contact the SET Customer Assistance Center toll free at 1-866-405-4226, Monday through Friday, 8:30am to 5:00pm, Eastern Standard Time.**

**If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy associated with this recall. For more information, contact the SET Customer Assistance Center toll free at 1-866-405-4226.**

**Your local Toyota dealer can answer any of your questions. If you need further assistance, you may contact the SET Customer Assistance Center toll free at 1-866-405-4226, Monday through Friday, 8:30 am to 5:00 pm, Eastern Standard Time.**

**You do not need this Safety Recall Notice to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.**

If you believe that the dealer or SET has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the vehicle lessee within ten days of your receipt of this letter.

We have sent this notice in the interest of your continued satisfaction with Toyota products, and we sincerely regret any inconvenience this condition may have caused you.

Sincerely,  
Southeast Toyota Distributors, LLC.