



IMPORTANT SAFETY RECALL

January 2018

This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2016-2017 model year Chevrolet Low Cab Forward 3500, 2016-2018 model year Chevrolet Low Cab Forward 4500, and 2017-2018 Chevrolet Low Cab Forward 5500 vehicles wholesaled between June 13, 2016 and November 6, 2017, which include a Kidde fire extinguisher (Models FC10 and FC110). As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM recall 17438.
- A replacement fire extinguisher will be provided to you at **no charge** in accordance with the procedure described below.

Why is your vehicle being recalled?

These fire extinguishers may become clogged or require excessive force to activate. In addition, the nozzle of the fire extinguisher may detach with enough force to cause injury. If a fire extinguisher malfunctions, there may be an increased risk of injury in the event of a fire. As a result, the affected vehicles, (which were equipped with an affected Kidde fire extinguisher) are being recalled.

What should you do?

Owners should contact Kidde directly at 1-855-271-0773 between 8:30 a.m. and 5:00 p.m. ET Monday through Friday (excluding holidays), or between 9:00a.m. and 3:00p.m. ET Saturday and Sunday. They can also visit www.kidde.com and click on "Product Safety Recall" to order replacement fire extinguishers **free of charge**.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number
GM Medium Duty Truck	1-800-862-4389

If you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to

<http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 17V726.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jeffrey Massimilla
Vice President
Global Vehicle Safety and Product Cybersecurity

GM Recall 17438