

March 2018

NHTSA Recall 17V-725

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: XXXXXXXXXXXXXXXXXXXX

Dear FIRSTNAME LASTNAME,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE REASON FOR THIS *SECOND* NOTICE?

In December 2017, a notice was mailed to inform you that Honda has decided that a defect which relates to motor vehicle safety exists in certain 2011-2017 model year Odyssey vehicles, and that replacement parts needed to perform the final repair were not available. **This notice is being sent to inform you that these parts are now available.**

As stated in the initial notice, the second row outer (outboard) seats can be placed in two positions, standard and wide. When installing or repositioning the seat into either position, it is possible that the rear latch may not attach properly to the correct position on the seat striker. An unlatched second row outer seat could tip forward during moderate to heavy braking increasing the risk of injury to an occupant, including a child seated in a LATCH child seat.

WHAT WILL HONDA DO?

The dealer will install a bracket to the second row forward outboard floor strikers to prevent improper seat positioning, apply a warning label to the second row outboard seats and provide an updated owner's information card for free.

WHAT SHOULD YOU DO?

Please call any authorized Honda dealer and make an appointment to have your vehicle repaired at no charge to you. Once you make an appointment for your vehicle, be advised that the total repair process may take approximately 30 minutes. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your vehicle available for a longer period of time. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information!

CHECK YOUR VEHICLE FOR OPEN RECALLS

You can check your vehicle's eligibility for repair under this or any other recall. Please access the ***Honda Recall Lookup*** tool at www.recalls.honda.com and enter your Vehicle Identification Number (VIN).

OWNER INFORMATION

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this vehicle. If this is not the case, or if any of the information is not correct, please complete, sign and return the Information Change Card and we will then update our records. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

DO YOU STILL HAVE MORE QUESTIONS?

Should you have any questions about this recall, please contact your authorized Honda dealer. Should you need additional assistance, you may contact American Honda's Customer Support & Campaign Center at 1-888-234-2138.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.

Campaign #P0Q / Service Bulletin #18-021