

IMPORTANT SAFETY RECALL
PROGRAMA DE SEGURIDAD IMPORTANTE

This is an important Safety Recall. **Remedy parts are now available to repair your vehicle.**
The remedy will be performed at no cost to you.

FOLLOW-UP OWNER NOTIFICATION
NOTIFICACIÓN DE SEGUIMIENTO PARA DUEÑO

NHTSA RECALL 17V-691

Dear INFINITI QX30 owner:

This second notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. INFINITI has decided that a defect which relates to motor vehicle safety, exists in certain Model Year 2017-2018 INFINITI QX30 vehicles. Our records indicate you own or lease an INFINITI vehicle subject to this recall as identified by the Vehicle Identification Number (VIN) on the inside of this notice.

Reason for Recall
Motivo del Retiro

Certain Model Year 2017-2018 INFINITI QX30 vehicles may have insufficient electrical grounding in certain steering components. If the insufficiently grounded components are exposed to an electrostatic discharge, and the steering column module clock spring is broken, this could lead to an inadvertent deployment of the driver airbag. Inadvertent driver air bag deployment may cause injury to the driver and increase the risk of a crash.

What INFINITI Will Do
Qué Hará INFINITI

INFINITI previously sent you a letter stating that we were awaiting parts, remedy parts are now available to repair your vehicle. Your INFINITI retailer will add appropriate grounding to the steering components, at no cost to you. This service should take around one (1) hour to complete, but your INFINITI retailer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do
Qué Debes Hacer

Contact your INFINITI retailer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment.

Comunícate con cualquier concesionario INFINITI a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita.

If the retailer fails to, or is unable to make the necessary repairs free of charge, you may contact the INFINITI Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-888-833-3216

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: INFINITI Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-888-833-3216

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your INFINITI ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un INFINITI y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.