

Victory Motorcycle Division Polaris Industries Inc. 2100 Highway 55 Medina, MN 55340

# IMPORTANT SAFETY RECALL This notice applies to your vehicle

## Recall Campaign: 17V647 Subject: 2010-2017 Victory Motorcycles (Cross Country / Cross Country Tour / Cross Roads / Magnum / Hard Ball) Brake Line Routing

### PLEASE READ IMMEDIATELY

VIN

V-17-02

FIRST NAME LAST NAME ADDRESS CITY, ST ZIP

#### Dear Victory Motorcycle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Victory Motorcycle has decided that a defect which relates to motor vehicle safety exists in 2010-2017 Victory (Cross Country, Cross Country Tour, Cross Roads, Magnum and Hard Ball) motorcycles. Our records indicate that you have purchased a potentially affected vehicle.

#### The reason for this recall:

Victory engineering has determined that, in certain circumstances, some Cross Country, Cross Country Tour, Cross Roads, Magnum and Hard Ball models may experience damage to the rear brake line. Motorcycles experiencing prolonged misfire conditions may produce increased catalytic converter temperatures causing the retention clip securing the rear brake line to melt. In extreme cases, the retention clip may melt onto the catalytic converter, increasing the risk of brake line damage.

#### What Victory Motorcycle and your dealer will do:

Victory Motorcycle issued a Safety Recall Bulletin to all Victory dealers, with instructions required to improve the brake line routing. The repair should take about one hour to perform and will be free of charge.

#### What you should do:

Contact your authorized Victory dealer to schedule an appointment to have the bulletin repair performed. Do not attempt the procedure yourself. The procedure must be done only by an authorized Victory dealer.

#### If you have questions or if you need more information:

While your Victory dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the recall repair outlined in this letter, or if you need assistance finding a Victory dealer, please visit Victory Motorcycle web site at <u>www.victorymotorcycles.com</u> or contact our Victory Consumer Service Department by calling 1-877-737-7172.

This notice was mailed to you according to our most current registration information. If you no longer own your Victory motorcycle, please contact your local Victory dealer to have the ownership information changed. The Victory Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had this procedure performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information regarding obtaining reimbursement please contact the Victory Consumer Service Department using the contact information above.

If you believe that Victory Motorcycle has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1- 800-424-9153); or on the web go to http://www.safercar.gov.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Victory Motorcycle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely, Victory Motorcycles