



Caterpillar Inc.

100 NE Adams Street
Peoria, Illinois 61629-9260 USA

DECEMBER 08, 2017

IMPORTANT SAFETY RECALL

THIS NOTICE APPLIES TO YOUR VEHICLE(S) LISTED AT THE END OF THIS NOTIFICATION LETTER

SAFETY - RECALL - Steer Axle Loose Tie Rods, NHTSA Recall #17V-641

MODELS INVOLVED - CERTAIN 2016 CT660S ON-HIGHWAY TRUCKS

Dear Cat Product Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. This notice is also in accordance with the requirements of the Canadian Motor Vehicle Safety Act. Caterpillar has decided that a defect which relates to motor vehicle safety exists on certain Caterpillar 2016 CT660S On-Highway Trucks equipped with Spicer D or E series steer axles.

The castellated nut and cotter pin may not have been tightened to their specified assembly torque. As a result, the tie rod may become loose in the steer axle, causing significant auditory warning and/or looseness in steering.

If a vehicle operator continues to operate the vehicle in spite of this advanced warning, the tie rod may become disconnected from the knuckle. If the tie rod disconnects from the steering knuckle, the driver may lose full control of a vehicle wheel (normally the right front tire), increasing the risk of a crash.

The remedy will involve inspection of all units in the suspect population to ensure the castellated nuts in the tie rods are tightened to their specified assembly torque. On units in which the nuts cannot be sufficiently torqued, Caterpillar will replace the tie rod stud and knuckle.

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Contact your local Caterpillar dealer to schedule this service. The repair will be performed free of charge and take approximately 45 minutes to 6.5 hours to complete.

If you are a lessor of these vehicles, you must forward this letter to your lessee within ten days.

If you have had your vehicle repaired for this condition prior to receipt of this notice and incurred any costs, you may be eligible for reimbursement. Please contact Caterpillar at this toll free number 1-800-447-4986.

If you no longer own the vehicle, please contact Caterpillar at this toll free number 1-800-447-4986.

If you have any questions, please contact:

Caterpillar Inc.
Peoria, IL 61629-2490
Attn: Americas Distribution Services Division
Truck Call Center
Telephone: 1-800-447-4986

You may contact the following to submit a complaint:

In the U.S.
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590
Telephone: 1-888-327-4236 (TTY:1-800-424-9153) or go to
<http://www.safercar.gov>

In Canada
Transport Canada
Defects Investigations and Recalls
Telephone: 1-800-333-0510

Please refer the dealer to their Service Letter dated 07Dec2017

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when scheduling this service.

We regret the inconvenience this may cause you, but urge you to have this service performed for your safety and satisfaction.

Caterpillar Inc.

SERIAL/PIN / VIN #

