

OWNER NOTIFICATION
NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 17V-637

Dear Nissan Versa Hatchback Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect, which relates to motor vehicle safety exists in Model Year 2012 Nissan Versa Hatchback vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall
Motivo del Retiro

Due to a manufacturing issue, the front coil springs in certain Versa Hatchback vehicles may have insufficient corrosion coating. In states where heavy concentrations of road salt are used in the winter, the front coil springs can develop corrosion over time. Under certain circumstances, this can result in fracture of the spring. A fractured spring may damage the front tire and adversely affect the handling of the vehicle, increasing the risk of a crash.

In the states listed below where there is heavy use of road salt in the winter and corrosion is likely to occur, the dealers will perform the remedy outlined below.

Connecticut	Kentucky	Missouri	Rhode Island
Delaware	Maine	New Hampshire	Vermont
District of Columbia	Maryland	New Jersey	Virginia
Illinois	Massachusetts	New York	West Virginia
Indiana	Michigan	Ohio	Wisconsin
Iowa	Minnesota	Pennsylvania	

According to our records, your vehicle is currently or was previously registered in one of the states listed above.

What Nissan Will Do
Qué Hará Nissan

In the states shown in the table above, where there is heavy use of road salt in the winter and corrosion is likely to occur, the dealer will replace both front coil springs and perform a front wheel alignment at no cost to you. The remedy should take about three (3) hours to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do
Qué Debes Hacer

Contact any Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you to your service appointment.

Comunícate con cualquier concesionario Nissan a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.