



631 W. 11th Street  
P.O. Box 310  
Winamac, IN 46996  
1-800-THE-LIFT  
(574) 946-6153  
Fax (574) 946-4670

[www.braunability.com](http://www.braunability.com)

**IMPORTANT SAFETY RECALL**  
**NHTSA Recall Campaign # 17V616**

November 20, 2017

**Vehicle Identification Number: 1FM5K7**

Dear Valued BraunAbility Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BraunAbility has decided a defect which relates to motor vehicle safety exists in certain Ford MXV® mobility conversion units manufactured from February 8, 2016 – November 16, 2016. The defect manifests when the driver or passenger seat is moved to its rearmost extent. In this case it is possible for the OEM seat position sensor to become partially dislodged when it encounters interference with the conversion seat pedestal shroud. The seat position sensor dislodging could interfere with the airbag system's ability to determine deployment force, increasing the risk of injury to the seat occupant in the event of a crash.

The remedy is to schedule an appointment with your local mobility dealer and have them inspect your seat position sensors. If you have a seat that has been removed from your vehicle, please bring the seat along to your visit so we can ensure the proper safety measures are taken.

If you have had this remedy performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem; please contact The BraunAbility Customer Experience Group at 800-488-0359 to see if you qualify.

If a BraunAbility dealer is unable to perform the remedy within a reasonable timeframe, please contact the BraunAbility Customer Experience Group at 800-488-0359 for further instructions. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **10 days**.



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If however, you take your vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Experience Group at 800-488-0359. If after contacting your dealer and Customer Experience Group you are not able to have the your vehicle remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause you. However, we are concerned about your safety and the safety of your loved ones.

If you have any additional questions or concerns, please contact our BraunAbility Customer Experience Group at 800-488-0359.

Sincerely,

Richard A. Nelson  
Director of Customer Care & Aftersales  
BraunAbility