



IMPORTANT SAFETY RECALL INFORMATION

December 20, 2017

NHTSA Recall: 17V-610

<<First>> <<Last>>
<<ADD1>>
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<<CITY>>, <<ST>> <<ZIP>>

This Notice Applies To Your Vehicle, Vehicle Identification Number:

Dear Maserati Customer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and Maserati North America have decided that a defect that relates to motor vehicle safety exists in model year 2015, 2016 and 2017 Maserati Quattroporte vehicles, equipped with the 3.8 liter V8 engine.

Maserati S.p.A. has determined that the above described vehicles were manufactured with a low-pressure fuel pump resistor that could potentially fail when the operative current reaches the maximum allowed by the resistor; in that case the resistor failure comes as the result of cycle time and temperature fatigue. If the resistor fails, the low-pressure pump will stop working due to an open circuit (resistor failure) and without the fuel pump working, the engine will lose power and eventually stall, increasing the risk of a crash

Your Maserati Dealer will install a new fuel pump resistor cable assembly, free of charge. Since your vehicle is among those that may be affected by the above condition, we ask you to contact any Authorized Maserati Dealer in order to arrange for this recall action to be performed to your automobile. The remedy may take approximately one hour to complete. Please prepare to leave your vehicle with the dealership to allow the dealer to complete your repairs. **By the time you receive this recall notification letter, the Authorized Maserati Dealers will have been supplied with the necessary instructions and components to perform the recall.**

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If the dealer fails or is unable to make the necessary repairs free of charge within a reasonable time, or if you have any problem obtaining the needed repair, you should inform the national headquarters of Maserati North America, Inc., at:

Maserati North America, Inc.
1 Chrysler Drive
Auburn Hills, MI 49326
(877) 696-2737 (Customer Care)

If you believe that Maserati has failed to remedy the defect described in this letter free of charge to you and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration U.S. Department of Transportation, 1200 New Jersey Avenue, S.E., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days. If you no longer own this vehicle or your address has changed, **please complete the enclosed prepaid yellow card and return it to Maserati North America, Inc.**

We apologize for any inconvenience this may cause you.

Sincerely,

Maserati Vehicle Safety and Regulatory Compliance