

## **IMPORTANT SAFETY RECALL**

October 10, 2017

Name  
Company  
Address  
City, State Zip

### RE: New Safety Recall, TRAILER AXLES & MPA/MTA SUSPENSION RECALL

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Silver Eagle is recalling certain 2018 Vast20W trailers, equipped with certain Meritor trailer axles, MPA/MTA suspensions equipped with Meritor EX225 brakes. The brake caliper bolts on these axles may not be properly torqued which can allow the caliper to detach from the mounting flange. If the caliper bolts are improperly torqued and the caliper detaches from the mounting flange, a loss of braking ability would occur, increasing the risk of a crash. These vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 121, "Air Brake System." This includes axles that were installed on converter dollies shipped to you on July 28, 2017 and July 31, 2017. Refer to page 3 of this document for the affected Unit and VIN numbers.

Included are instructions from Meritor to remedy this defect. The repair will take approximately 4 hours to complete. Reimbursement will be made through Meritor.

If you no longer own this converter dolly, please contact Silver Eagle to provide the new owner information. Silver Eagle will then contact the new owner.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

If you have already paid to have your converter dolly repaired to correct the aforementioned conditions, you may be eligible for reimbursement of the charges you paid for that repair. To learn more about what you need to do to obtain reimbursement or if you have any other questions or concerns, please contact Silver Eagle Customer Service Department at: 1-800-547-6792 or Meritor OnTrac Performance Plus Call center at 1-866-668-7221.

If, after having attempted to take advantage of this recall, you believe you have not been able to have your converter dolly remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, highway safety is our first concern. Please contact us if you any concerns or questions.

Best Regards,

Alyson Bennett  
Senior Commercial Sales  
Silver Eagle Manufacturing  
5825 NE Skyport Way  
Portland, OR 97218  
Direct: (503)335-2137  
[alyson.bennett@silveragle.com](mailto:alyson.bennett@silveragle.com)