

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

T62/NHTSA 17V-601

LOGO

VEHICLE PICTURE

YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**
Call your authorized Chrysler / Dodge / Jeep® / RAM / BusinessLink / Dealership
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment**
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.**

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall T62.

IMPORTANT SAFETY RECALL

Tire Placard Label

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that certain [2015 through 2017 model year RAM ProMaster City] vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 110 – Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less.

WHY DOES MY VEHICLE NEED REPAIRS?

The tire placard label on your vehicle ^[1] may have incorrect information including incorrect vehicle capacity weight, total number of occupants, tire pressure and/or “none” designation for spare tire when a full size spare tire is present. A driver may rely on the non-compliant tire placard label and potentially exceed the vehicle weight capacity and/or inflate the tires to an incorrect pressure. Driving a vehicle exceeding the vehicle weight capacity and/or incorrect tire pressure may result in diminished braking, vehicle handling and drivability capabilities and, in rare cases, may result in tire failure. **Diminished braking, vehicle handling and drivability capabilities and/or unexpected tire failure can cause vehicle crash without prior warning.**

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

We ask that you apply the enclosed tire placard label by following the tire placard label replacement instructions included with this letter.

If you prefer not to install the label yourself, simply contact your dealer to schedule a service appointment. FCA will repair your vehicle ^[2] free of charge (parts and labor). To do this, you must bring the replacement tire placard label with you to the dealer and your dealer will install the tire placard label for you. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit. Your time is important to us; please be aware that these steps may require more time. The estimated repair time is one hour. We recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

TO SCHEDULE YOUR FREE REPAIR CALL 1-800-853-1403 OR YOUR CHRYSLER, DODGE, JEEP, RAM OR BUSINESSLINK DEALER TODAY

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
Fiat Chrysler Automobiles US LLC



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

Safety Recall T62 - Tire Placard Label Label Replacement Instructions

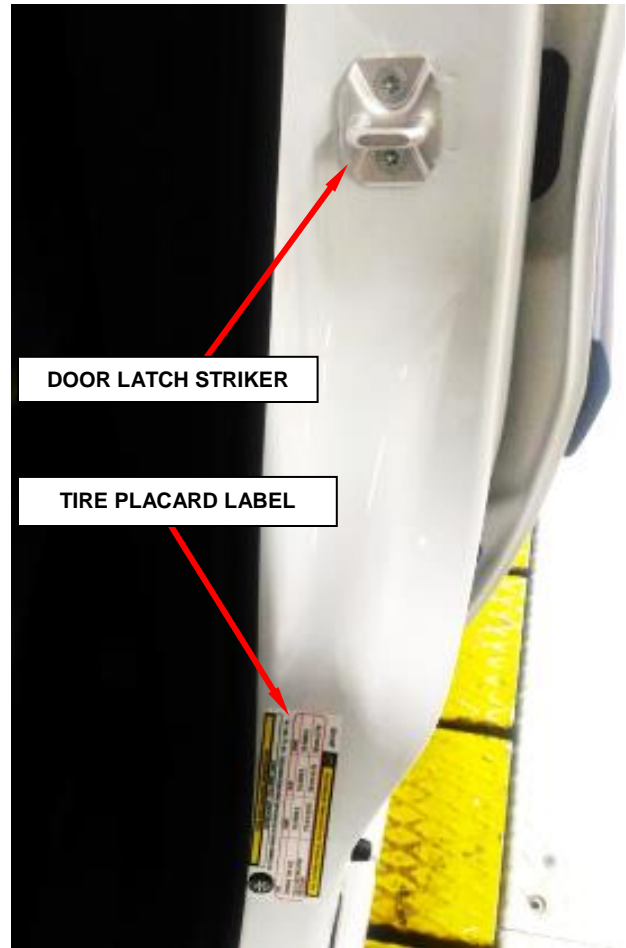
Required Items

- **Tire Placard Label** - included with this letter.
- **Hair dryer** - to soften the old tire placard label adhesive.
- **Plastic blade tool** - to lift the corner of the old tire placard label.
- **Isopropyl Alcohol** - to clean the label application area.
- **Clean Cloth** - to clean the label application area.

Label Replacement Procedure

1. Open the driver side front door and locate the vehicle tire placard label on the door jamb below the door latch striker (Figure 1).
2. Compare the Vehicle Identification Number (VIN) printed on the **new** tire placard label to the VIN printed on the **original** tire placard label to ensure they match (Figure 2).

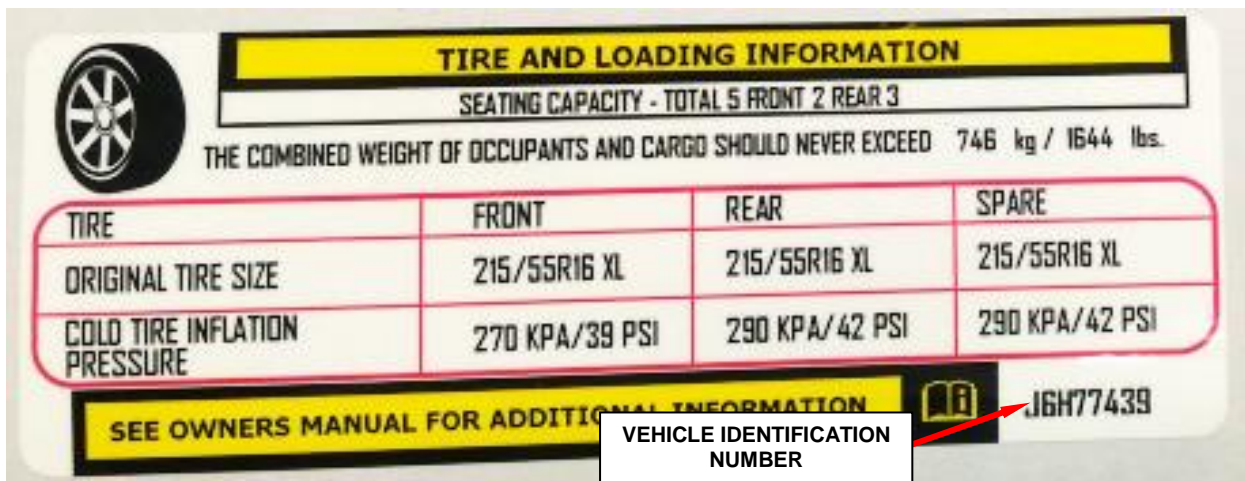
IMPORTANT: If the VIN on the new label does not match the VIN on the original label the recall cannot be completed at this time. Contact your dealer to obtain the correct Tire placard label.



DOOR LATCH STRIKER

TIRE PLACARD LABEL

Figure 1 – Tire Placard Label Location



VEHICLE IDENTIFICATION NUMBER

Figure 2 – Tire Placard Label

Label Replacement Procedure (Continued)

- Use a hair dryer to heat and soften the original tire placard label adhesive (Figure 3).

CAUTION: The heat source must be positioned far enough away from the painted surface to avoid damage to the clear coat.

- Use a thin plastic or rubber type tool to begin lifting a corner of the tire placard label (Figure 3).

- Peel the tire placard label slowly at a 45 degree angle to remove.

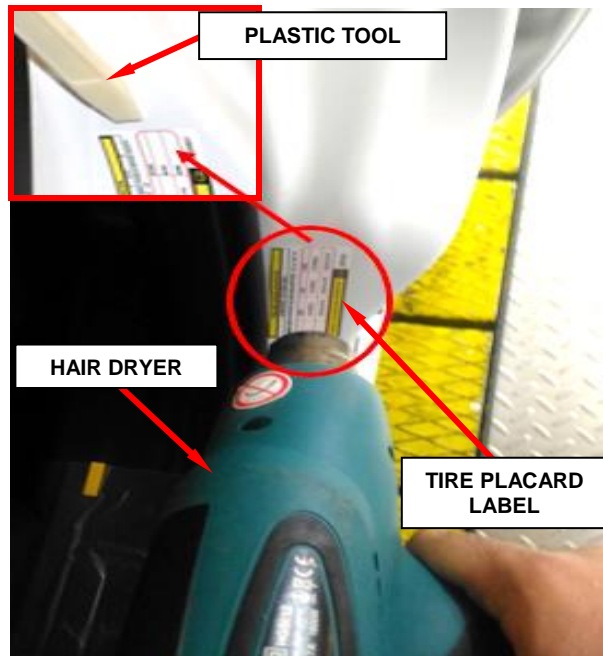


Figure 3 – Remove Tire Placard Label

CAUTION: Do not at any time “scratch” or “scrape” at the adhesive. Care must be taken so that the paint underneath the tire placard label is not marred in any manner.

- Using isopropyl alcohol and a clean cloth, remove all adhesive residue from the door jamb surface where the tire placard label was applied. Allow the alcohol to evaporate before applying the new tire placard label (Figure 4).

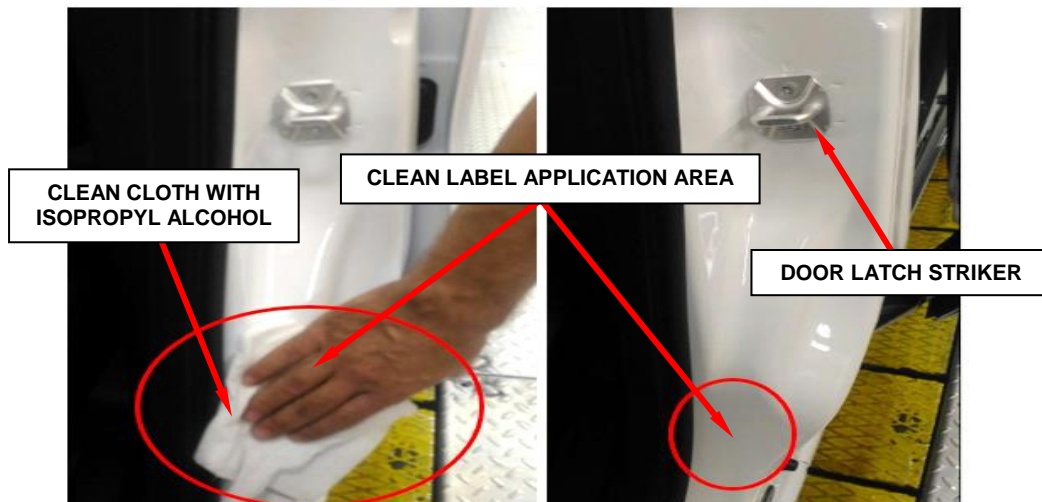


Figure 4 – Remove Tire Placard Label Adhesive Residue

Label Replacement Procedure (Continued)

- 7. Remove the **new** tire placard label from the paper backing (Figure 5).

- 8. Apply the **new** tire placard label to the front driver side door jamb surface, in the original position, with the same text orientation (**wheel picture at bottom**) (Figures 1 and 6).

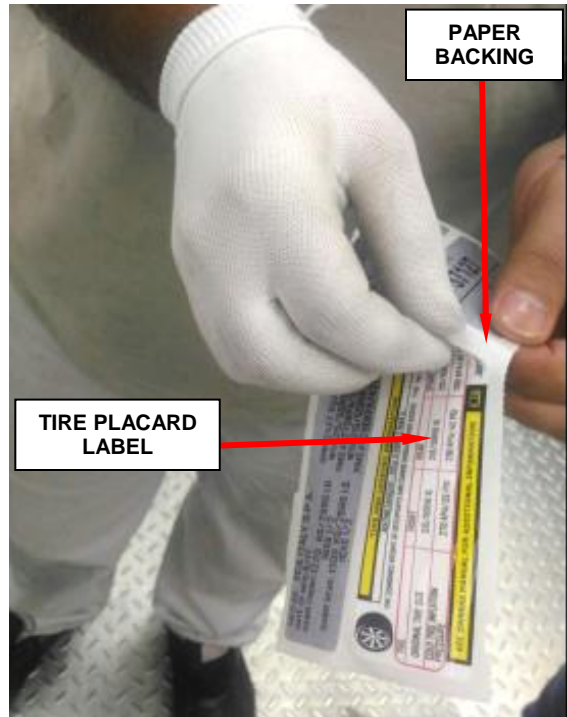
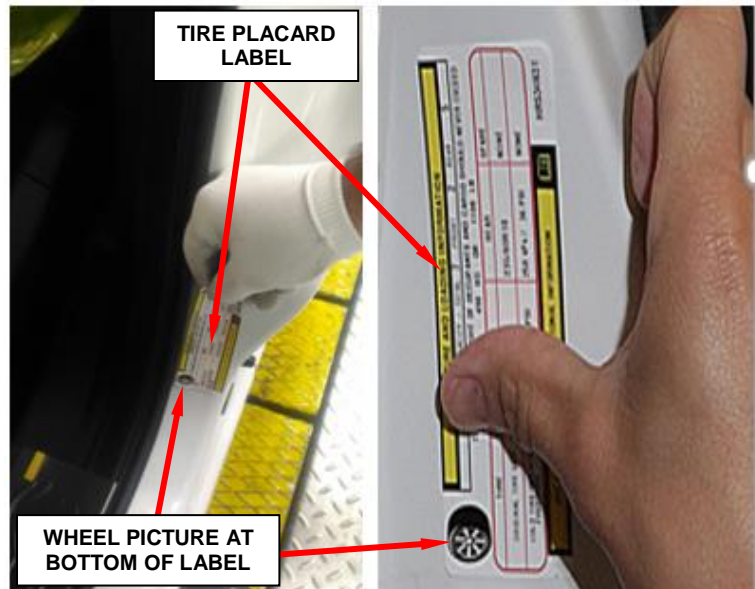


Figure 5 – Remove Tire Placard Label From Paper Backing

- 9. Apply finger pressure to the entire surface of the tire placard label with firm overlapping strokes removing all wrinkles and air bubbles.



- 10. Close the driver side door.

Figure 6 – Install Tire Placard Label