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October 2017

IMPORTANT SAFETY RECALL

**This Notice Applies To Your Recreational Vehicle VIN
NHTSA Recall Campaign # 17V-590**

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2016 and 2017 29ME Greyhawk Class C motor homes manufactured April 13, 2015 through February 27, 2017. The liquid propane (LP) hose crossing the chassis frame rail may have insufficient clearance from the exhaust and drive shaft. This could increase the risk of a leak in the LP line, which in the presence of an ignition source, could result in a fire causing personal injury and/or property damage.

The Recall Remedy is for a Jayco Motorized Dealer to inspect the LP hose for sufficient clearance, non-restricted flow of gas and damaged hose and then to add P-clamps as necessary and replace the propane hose if damaged. The Recall Remedy will be at no cost to you and will take .5 hr to 1hr to complete, depending on findings of the inspection.

If your Jayco dealer is unable to perform the recall within a reasonable time frame, please contact Jayco Customer Service at 800-517-9137 for further instructions. If you choose to take your vehicle to a non-Jayco dealer, *they must contact Jayco prior to making the recall repairs for proper authorization and instruction.* Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-517-9137. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however your safety is important to us.

Sincerely,
Jayco Motorized