



REV Recreation Group
P.O. Box 1007
Decatur, IN 46733
(800) 509-3417

IMPORTANT SAFETY RECALL
THIS NOTICE APPLIES TO YOUR VEHICLE
RECALL 170914REV
NHTSA # 17V584
November 2017

Dear Valued Fleetwood Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group, Inc., has decided that a safety defect relating to motor vehicle safety exists in certain model year 2015-2016 Fleetwood Bounder Class A motorhomes, manufactured March 24, 2014 through May 22, 2015 and certain model year 2015-2016 Fleetwood Southwind Class A motorhomes, manufactured March 11, 2014 through March 2, 2016.

WHAT IS THE PROBLEM?

On motorhomes affected by this recall, the welds on the battery tray, attached to the underside of the chassis bridge may be insufficient. If the welds are insufficient they may break and allow the battery tray to partially or fully detach from the chassis bridge.

If the battery tray detaches, battery acid may leak or spill, creating a risk of fire or personal injury. Additionally, a potential exists for battery wires to contact metal, creating the possibility of an electrical short, which may pose a risk of fire or electrocution, and which could potentially result in property damage, personal injury or death.

WHAT SHOULD YOU DO?

Please make certain your motorhome is immediately inspected and repaired by contacting an **authorized REV Recreation Group, Inc. dealer**.

For assistance locating an **authorized REV Recreation Group servicing dealer**, you may visit this web page:

<http://www.fleetwoodrv.com/locate-rv-dealers>

Or call REV Recreation Group Owner Relations toll-free at:
(800) 509-3417

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, REV dealers have been supplied with all of the information needed to enable them to properly secure the battery tray to the underside of the chassis.

The repair should take approximately one hour to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

When you deliver your motorhome for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed self-addressed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group.

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact REV Recreation Group Owner Relations at (800) 509-3417.

For more information regarding this recall, contact:

REV RECREATION GROUP OWNER RELATIONS - RECALL #170914REV

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If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you believe that the dealer and REV Recreation Group, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to <http://www.safercar.gov>

REV Recreation Group, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

REV RECREATION GROUP, INC.