



Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

Recall Campaign Number: 17V-078

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Santa Fe owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2017 Santa Fe vehicles produced beginning on January 26th, 2017 through February 13th, 2017. Our records indicate that you own or lease the vehicle identified by the VIN on this notice.

What is the problem?

- An investigation by Hyundai has determined that engines in the subject vehicles may contain crankshafts that were produced with pin surface irregularities. Surface irregularities within the crankshaft pins could lead to premature crankshaft and/or engine bearing wear. If the vehicle continues to be driven with a worn engine bearing or crankshaft the engine could become damaged and eventually stall the vehicle, increasing the risk of a crash.

What will Hyundai do?

- Your Hyundai dealer will inspect your vehicle for certain production date codes and determine if your engine needs to be replaced. This procedure will be performed at no charge to you. The actual time required to perform the inspection procedure will take approximately 20 minutes, however your vehicle may be needed longer; therefore, we recommend scheduling a service appointment to minimize inconvenience. A minimum of one day will be required if it is necessary to replace the engine in your vehicle.

What should you do?

This is an important Safety Recall

- Schedule a service appointment at your local Hyundai dealer.
- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:

www.HyundaiUSA.com/Campaign168

What if you have other questions?

- If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Reimbursement Notification

The crankshafts in vehicles affected by this recall are covered for 10 years or 100,000 miles under Hyundai's new vehicle limited warranty. For additional information please visit:

www.HyundaiUSA.com/Campaign168

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

