



PORSCHE

PPF



IMPORTANT SAFETY RECALL

PPF1234567890



SEATTLE, WA

Claim No.:

Date: June 12, 2018

**This notice applies to your vehicle:
NHTSA Recall Number: 17V-576**

Subject: Porsche Safety Recall AH10 - Replacing Filter Flange of Fuel Pump

**2004-2006 Cayenne
2003-2006 Cayenne S
2003-2006 Cayenne Turbo**

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect which relates to motor vehicle safety exists in certain model year 2004-2006 Cayenne, 2003-2006 Cayenne S, and 2003-2006 Cayenne Turbo models. Fine hairline cracks can appear on the filter flange of the fuel pump of the affected vehicles. External aging exposure and oxidization reduces the component strength over an extended vehicle life. Additionally, fuel components intrude into the fuel filter flange material under pressure from the inside and cause tension within the component. The combination of both may lead to the formation of small cracks, allowing fuel to seep from the fuel filter flange. Fuel leakage in the presence of an ignition source increases the risk of fire. Our records show that you are the owner of a vehicle affected by this action.

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| What is the issue? | Fine hairline cracks can appear, on the filter flange of the fuel pump of the affected vehicles. External aging exposure and oxidization reduces the component strength over an extended vehicle life. A fuel leak in the presence of an ignition source increases the risk of a fire. |
| What will we do? | Porsche is conducting a safety recall and replacing the affected components. Vehicles affected by this action will be recalled to the workshop to have filter flanges exchanged with newer filter flanges and a protective film will be fitted to the parts. These repairs will be completed at no charge to you. |
| What should you do? | Please make contact with your authorized Porsche dealership to schedule a repair appointment, and to arrange in advance for a Porsche loaner vehicle should you require alternate transportation during the repair period. Replacing the affected components are expected to take approximately 1-2 hours to complete. |
| Lease vehicles and address changes | If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply Card and mail it to us so we can update our records. |

Reimbursement

This recall will be carried out at no expense to the customer. If you have previously paid for repairs relating to the condition described in this letter, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

Can we assist you further?

Please be aware that if, after we have notified you that replacement parts for your vehicle are available, you require any assistance in making an appointment to have this recall performed, please call or write:

Porsche Cars North America, Inc.
Attn: Customer Commitment Department
One Porsche Drive
Atlanta, GA 30354
1-800-PORSCHE

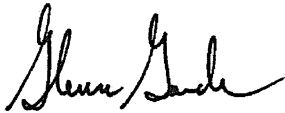
If you still cannot obtain satisfaction, and your dealer or Porsche is unable to remedy the defect without charge or within a reasonable amount of time, you may file a complaint with:

Administrator
National Highway Traffic Safety Administration 1200
New Jersey Avenue, S.E.
Washington, D.C. 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. However, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,



Glenn Garde
Vice President, AfterSales

PORSCHE CARS NORTH AMERICA, INC.