



IC Bus, LLC
2701 Navistar Drive
Liste, IL 60532 USA

navistar.com

MAILED

NOV 08 2017

Compliance Dept.

A NAVISTAR COMPANY

**IMPORTANT SAFETY RECALL 17507
NHTSA RECALL NO. 17V-575**

NOVEMBER 2017

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2016 HC commercial bus models built on 7 April 2015 with Spicer D or E series steer axles.

REASON FOR THIS RECALL

The castellated nut and cotter pin that fastens the tie rod end to the steering knuckle may have not been tightened to their specified assembly torque and over time may loosen resulting in looseness in steering.

RISK TO MOTOR VEHICLE SAFETY

Driveshaft separation may happen without warning and possibly get into the path of other vehicles on the highway causing property damage, personal injury, or death.

DEFECT REMEDY

The repair will involve an inspection to ensure the castellated nuts are tightened to their specified assembly torque. For any castellated nuts that cannot be sufficiently torqued, Navistar will replace the tie rod stud and knuckle. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to 6.5 hours to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC