

## **OWNER NOTIFICATION** **NOTIFICACIÓN PROPIETARIO**

## **NHTSA RECALL 17V-571**

Dear INFINITI Q50 owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. INFINITI has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2017 INFINITI Q50 vehicles. Our records indicate you own or lease an INFINITI vehicle subject to this recall as identified by the Vehicle Identification Number (VIN) on the inside of this notice.

### **Reason for Recall** **Motivo del Retiro**

Certain Model Year 2017 INFINITI Q50 vehicles may have been equipped with driver air bag inflators manufactured out-of-specification by a supplier. As a result of this condition, affected driver air bag assemblies may not fully deploy in the event of a crash, which can increase the risk of injury to the driver in a crash in which the driver airbag deployment is warranted.

### **What INFINITI Will Do** **Qué Hará INFINITI**

An INFINITI retailer will replace the driver airbag inflator with a new one. This service, free for parts and labor, should take approximately one (1) hour to complete, but your INFINITI retailer may require your vehicle for a longer period of time based upon their work schedule.

### **What You Should Do** **Qué Debes Hacer**

Contact any INFINITI retailer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you to your service appointment.

[Comunícate con cualquier concesionario INFINITI a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita.](#)

If the retailer fails to, or is unable to make the necessary repairs free of charge, you may contact the INFINITI Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200, option 7.

[Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: INFINITI Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-662-6200, opción 7.](#)

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your INFINITI ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un INFINITI y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.