



PETERBILT MOTORS COMPANY
A **PACCAR** COMPANY
1700 WOODBROOK STREET
DENTON, TEXAS 76205-7864
940-591-4000

IMPORTANT SAFETY RECALL INFORMATION



U.S. Department of
Transportation

Issued in Accordance
With Federal Law



GENERAL SHEET METAL CO INC.

0002



590013-817-D

Recall Notice: 817-D

RECALL NOTICE

October 27, 2017

IMPORTANT SAFETY RECALL

Subject: Safety Recall 817-D Front Axle Sway Bar Link
NHTSA Recall number – 17V554
This notice applies to your vehicle: VIN listed below or on the back page

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt Motors Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2014-2018 Models 330, 337, 220, and 210 vehicles manufactured from June 27, 2007 through July 20, 2017. These vehicles may have a front axle sway bar link assembled incorrectly. A missing or incorrectly assembled hardened washer used to attach the front axle sway bar link to the frame rail can result in the sway bar link becoming detached from the frame rail.

A detached sway bar link may impact the ability to steer the vehicle, increasing the risk of a crash and or personal injury.

The problem is ...	Front axle sway bar link assembled incorrectly
What your dealer will do ...	Inspect and if required, install the hardened washer correctly
What you must do ...	Contact your Peterbilt Dealer to schedule an appointment for repair

Peterbilt has initiated a recall to inspect for correct assembly of the hardened washer and install the hardened washer correctly as required. **Parts will be available on November 13, 2017.** This repair should take approximately **1.0 hour** and will be performed at no charge to you. Once parts become available, please contact your Peterbilt dealer to schedule an appointment for this repair. To find your nearest Peterbilt dealer, please visit Dealer Locator at www.Peterbilt.com. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St., Denton, TX 76205, Attn: Customer Service Department, phone 940-591-4220.

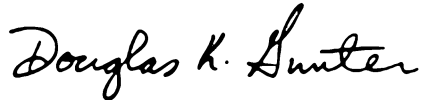
If you conclude that Peterbilt Motors Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise.

We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Doug Gunter
Director of Warranty
Peterbilt Motors Company

Our records indicate that these vehicles are affected by 817-D and are owned by **GENERAL SHEET METAL CO INC.**

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