









# IMPORTANT SAFETY RECALL

#### 2016 Mazda6

Occupant Classification Sensor Harness Concern Safety Recall 1517H NHTSA Campaign No. 17V-546

October 2017

This notice applies to your vehicle: VIN JM1GJ1V54G1418457

Dear Mazda Owner:

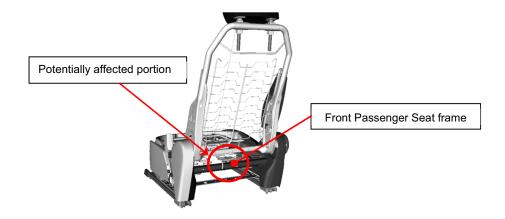
This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2016 Mazda6 vehicles produced from November 24, 2014 through December 9, 2015.

If you received this notice, your vehicle is included in this Safety Recall.

## What is the problem?

On the front passenger seat, it is possible that excessive weld spatter might adhere on the seat frame during the manufacturing process. If there is excessive weld spatter on the seat frame and the passenger seat is occupied, the occupant classification sensor (OCS) wire harness may contact the weld spatter and become damaged over time. Eventually, the harness damage could cause a short-circuit. If a short-circuit occurs, multiple warning/indicator lights in the instrument cluster may illuminate and some vehicles may experience loss of power steering assist and deactivation of the air bags. This could increase a risk of crash and risk of injury in the event of a crash.



#### What will Mazda do?

## Because Driving Matters, Safety Matters. Your Safety is Important to Mazda.

Your Mazda dealer will inspect the front passenger seat frame and attach a protective felt pad when necessary. If the wire harness is damaged, your Mazda dealer will repair the damaged portion with insulating tape.

The inspection and repair will be performed at no cost to you.

## How long will it take?

It will take approximately half an hour to complete the inspection and repair; however, your Mazda dealer may need your vehicle for a longer period of time.

Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair. Schedule an appointment with an authorized Mazda dealer so they can discuss and accommodate your needs.

## What should you do?

Mazda is concerned about your safety, and we encourage you to contact any authorized Mazda dealer to schedule an appointment to have your Mazda vehicle inspected and repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

In the event of a loss of power steering assist and illumination of multiple warning/indicator lights in the instrument cluster, steering is possible but would require more steering effort. When safe to do so, Mazda recommends to park the vehicle in a safe place as soon as possible and stop the engine. Please contact an authorized Mazda dealer.

#### Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our website <a href="www.MazdaRecallInfo.com">www.MazdaRecallInfo.com</a>, or call our Customer Experience Center at (800) 222-5500, option #4.

### What if you already paid for repair on OCS harness or front passenger seat cushion?

If you have already paid for repair or replacement of the OCS harness or front passenger seat cushion due to the conditions similar to this recall campaign prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form", include the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

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# Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete and mail the enclosed postage-paid Information Change Card (no envelope required) as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

# Still have questions?

If you have any questions regarding this campaign, please contact our Customer Experience Center toll free at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

As a reminder, you can always go to <a href="www.MazdaRecallInfo.com">www.MazdaRecallInfo.com</a> and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts.

Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We apologize for any inconvenience this recall may have caused you.

Sincerely,

## **Mazda North American Operations**

Para información en español, visite <u>www.MazdaSeguridad.com</u> o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.