



NEW FLYER®

IMPORTANT SAFETY RECALL NOTICE

15 September 2017

VIA EXPRESS MAIL



Subject: **Motor Vehicle Safety Recall 17V-539
RECARO AM71/AM72 and AM80 Driver's Seatbelt Buckle**

Dear [Redacted]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

New Flyer of America Inc. ("New Flyer") has decided, that a defect which relates to motor vehicle safety, exists in certain driver's seats installed in New Flyer transit vehicles. This recall is based on information provided by RECARO North America, Inc. ("RECARO"). Further investigation has revealed that the following vehicles, operated by [Redacted] have driver's seatbelts that require inspection:

- Make:** New Flyer Transit Vehicle
- Model:** SR2136 – 2017 – XDE60
- VIN:** 5FYH8YU17HB051864
5FYH8YU19HB051865
5FYH8YU10HB051866
5FYH8YU12HB051867
5FYH8YU14HB051868

RECARO has informed New Flyer that AM72 and AM80 model driver's seats manufactured between 01 December of 2016 and 30 June of 2017 may have defective seatbelt latch assemblies. The internal fault prevents the insertion of the steel tongue into the latch assembly, rendering the seatbelt useless.

Drivers may try to operate the vehicle without the use of the seatbelt, this increases the potential for driver injury in the event of a vehicle collision.

The inspection and rectification if required is described in NHTSA Equipment Recall 17E-035 and on the attached New Flyer Instruction to Service (ITS6628).

The seat belt latch assemblies from RECARO's sub-supplier, have a Julien Calendar date code stamped on the back surface, indicating the date of manufacture. **Date codes between 16335 and 17178** (Date Range of 1 Dec 16 to 27 Jun 17), should be replaced with new product.

Headquarters/
Winnipeg Facility
711 Kernaghan Ave.
Winnipeg, Manitoba
R2C 3T4 Canada
Ph: (204) 224-1251

Aftermarket Facility
630 Kernaghan Ave.
Door 76
Winnipeg, Manitoba
R2C 5G1 Canada
Ph: (204) 982-8400

New Product
Development
630 Kernaghan Ave.
Winnipeg, Manitoba
R2C 5G1 Canada
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Crookston
Facility
214 5th Ave. SW
Crookston, Minnesota
56716 USA
Ph: (218) 281-5752

St. Cloud
Facility
6200 Glenn Carlson Dr.
St. Cloud, Minnesota
56301 USA
Ph: (320) 203-0576

Anniston
Facility
106 National Drive
Anniston, AL
36207 USA
Ph: (256) 831-4296



Inspection to record the bus unit number, seat serial number and seatbelt buckle date code, will take approximately 5 minutes per vehicle. It is anticipated that the repair time to replace the seatbelt buckle, if required, is 20 minutes per vehicle.

Parts and labor required to accomplish the recall will be provided by RECARO at no cost. Inspection and repair can be claimed through your normal New Flyer warranty claim system. If you require assistance in conducting the inspections and repairs, please contact your New Flyer Regional Product Support Manager Tomas Mesedo to assist you in this endeavor.

If you are a lessor of vehicles which are affected, it is required that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, or it has been removed from operation permanently, please inform the undersigned.

If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If New Flyer and RECARO are unable to correct this defect within a reasonable time, you may submit a written complaint to the:

**Administrator,
National Highway Traffic Safety Administration,
1200 New Jersey Ave. SE,
Washington, DC, 20590,
Or call 1-888-327-4236 (TTY: 1-800-424-9153);
or go to
<http://www.safercar.gov>.**

We regret any inconvenience which this action may cause you. However, we are concerned about the safety of your passengers and employees.

Thank you for your attention to this important matter.

Sincerely,
NEW FLYER OF AMERICA INC.



By: Kerry Legg
Vehicle Safety & Regulatory Compliance Manager
(204) 224-6706

cc: Chris Stoddart – Sr. Vice President Engineering Services
Tomas Mesedo – Regional Product Support Manager

Attachments: ITS6628