



September 20, 2017

IMPORTANT SAFETY RECALL
NOTICE ACTION REQUIRED

Re: NHTSA Recall # 17V534 (Autocar Industries, LLC)
Recall # 17E041 (Dana)
TC Recall # 2017-438 (Autocar Industries, LLC)

Dear Autocar Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Autocar Industries, LLC and Dana has decided that a defect which relates to motor vehicle safety exists in the tie rod attachment that connects the tie rod taper joint to the knuckle in certain Spicer D-Series and E-Series steer axles manufactured between March 1, 2015 and May 17, 2015 for commercial vehicles:

E1202I	D1461I
E1202W	D850F
E1202IC	E1234WC
E1202XW	E1462I
E1002I	E1462W
E1002W	E1462XW
E1002XW	D600
E1302I	D700F
E1302W	D800
E1322I	D800F
E1322IC	D850B
E1322W	D2000F
E1322XW	D2000W
EFA-20F4	D2200F
I160W	D2200W
I180W	E1402I
I200W	

The issue may not exist in every unit described above.

In those subject steer axles that are affected, the tie rod can become loose, which should cause significant auditory warning and/or looseness in steering. If a vehicle operator continues to operate the vehicle in spite of this warning, the tie rod may disconnect from the steering knuckle, which could cause the driver to lose full control of a vehicle wheel (normally the right front tire), increasing the risk of a crash. Before a tie rod can disconnect from the vehicle a driver should experience significant warning, included noise and loosened steering.



Any vehicle operator who experiences the described warnings, or has other evidence of this concern, should immediately cease operation of the vehicle.

Given this potential issue, the steer axle manufacturer, Dana, Inc., is voluntarily recalling the subject steer axle models. To promote your safety and satisfaction with your vehicles, we ask that you bring all vehicles equipped with the described steer axles to your nearest authorized Autocar service center as soon as possible. At no charge to you, the service center will inspect the steer axle to determine whether the castellated nuts in the tie rods are adequately torqued. If the inspection reveals that the castellated nuts are not sufficiently torqued, the dealer will torque the nuts. If doing so secures the nuts, the service center will install a new cotter pin and return the vehicle to service. If the nuts do not become properly secured and aligned after being adequately torqued, the service center will replace the knuckle and tie rod end assemblies.

It will take approximately 0.5 hours to inspect your vehicle, and torque the castellated nuts. Approximately 4.5 hours per side and 0.3 hours to set toe is needed if the knuckle and tie rod assemblies must be replaced.

Should you have any questions, please call Autocar at 888-218-3611. In the event you believe we have failed or are unable to perform the castellated nut inspection and perform any needed repair without charge to you within sixty (60) days after you seek an inspection, you may so notify the Secretary of Transportation at the following address: 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

We regret this inconvenience. We at Autocar are committed to the highest standards of safety and product quality, and our interest is in your safety and satisfaction with your equipment. Please bring this letter to your service center immediately for a free inspection and, if needed, repair of your steer axles. Thank you.

Sincerely,

Appie Theron
VP of Compliance
Autocar, LLC