



Hyundai Motor America  
 P.O. Box 20839  
 Fountain Valley, CA 92728-9937

NHTSA Campaign Number: 17V-532

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN:

Dear Hyundai Ioniq Electric owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2017 Hyundai Ioniq Electric vehicles produced at Hyundai Motor Company beginning on November 17, 2016 through March 30, 2017. Our records indicate that you own or lease the vehicle identified by the VIN on this notice.

### What is the problem?

The aluminum housing for the Electronic Power Control Unit (EPCU) used to supply power to the vehicle's motor and charge the vehicle's high-voltage battery system may contain voids, allowing coolant to contact the control unit's circuit board, potentially causing the vehicle to stall. A loss of motive power can increase the risk of a crash.

### What will Hyundai do?

Your Hyundai dealer will inspect the vehicle's Electronic Power Control Unit and replace if necessary. This procedure will be performed at no charge to you. The actual time required to perform the inspection procedure will take approximately 1 hour, however your vehicle may be needed longer; therefore, we recommend scheduling a service appointment to minimize inconvenience.

### What should you do?

**This is an important Safety Recall**

- Schedule a service appointment at your local Hyundai dealer.
- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:  
[www.HyundaiUSA.com/Campaign166](http://www.HyundaiUSA.com/Campaign166)

### What if you have other questions?

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

Hyundai Motor America

Changes to your name, address, or you no longer own this vehicle?  
 Update your information and return using the postage-paid envelope enclosed. Or visit [www.HyundaiUSA.com/Campaign166](http://www.HyundaiUSA.com/Campaign166)

Information Change Card

VEHICLE IDENTIFICATION NUMBER

Name and address has changed (print new information below)

LAST NAME	FIRST NAME	M.I.
MAILING ADDRESS	STREET	APT. NO.
CITY	STATE	ZIP
E-MAIL ADDRESS		
TELEPHONE NUMBER		

I no longer own this automobile as of \_\_\_/\_\_\_/\_\_\_  
 It was:

SOLD (Print name and address of new owner above, if known).  
 EXPORTED       STOLEN  
 DESTROYED       I have NEVER owned this Hyundai

The Vehicle Identification Number on this card is incorrect.  
 The VIN of my Hyundai is  
 \_\_\_\_\_