



October 5, 2017

IMPORTANT SAFETY RECALL NOTICE: 17V527

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s):

Dear KME Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KME has decided that a defect which relates to motor vehicle safety exists in model year 2016 KME vehicles manufactured from April 2015 through September 2015 equipped with certain Dana steer axles.

Why is a recall being conducted?

Dana notified KME that on certain steer axles, the castellated nut and cotter pin may not have been properly torqued. As a result, the tie rod may become loose in the steer axle, causing significant auditory warning and/or looseness in steering. If a vehicle operator continues to operate the vehicle in spite of this advanced warning, the tie rod may become disconnected from the knuckle. If the tie rod disconnects from the steering knuckle, the driver may lose full control of the vehicle, increasing the risk of a crash.

What are we doing about the problem?

KME and Dana intend to inspect all units in the field to ensure that the castellated nuts in the tie rods are properly torqued, and will tighten nuts that are not. KME and Dana will replace the tie rod stud and knuckle on units in which the nuts cannot be sufficiently torqued. There will be no cost to the customer.

What should you do?

Please contact your local dealer in order to make arrangements to have your vehicle scheduled for inspection or contact Chris Morrison at the information provided below.

Please have your Truck VIN or GSO readily available for tracking purposes.

After the repairs are complete, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and mail it to: KME, One Industrial Complex, Nesquehoning, PA 18240.

What if you no longer own this vehicle?

If you are not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us.

Federal law requires any lessor who receives a notification of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days. If you are no longer the owner of this vehicle, please provide us with any contact information so we may contact the new owner.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. To learn more about what you need to do to obtain reimbursement, contact our customer service department.

If you feel that you have not received the safety defect remedy without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

KME Inc

From: _____
(Customer name)

To: KME Fire Apparatus
One Industrial Complex
Nesquehoning, PA 18240

RE: NHSTA Recall No. 17V527

Date: _____
KME GSO(s) or VIN(s) _____



- This vehicle was inspected and repaired according to instructions.
- This vehicle was inspected and determined to not need repair.
- This vehicle was sold to: _____ Name, Address, City, State/ZIP
- This vehicle was stolen.
- This vehicle was destroyed.

Owner's (or Former Owner's) Signature

Please return this form by facsimile transmission to (570) 645-9705 or by E-mail to cmorrison@kmefire.com or by phone @570-669-5577.