



**FLEET VEHICLES
AND SERVICES**

Bristol, IN | Kansas City, MO | Saltillo, MX | P: 800.582.3454
SPARTANMOTORS.COM

10-05-2017

IMPORTANT SAFETY RECALL – 17V-524

This notice applies to the vehicle identification number in the label below.

1GB6GUCG6G1215056

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2016 model year, Truck Body model vehicles completed by the Fleet Vehicles and Services business unit.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

The rear tire pressure supplied on the final stage manufacturer's label is less than the required tire pressure for the required weight rating.

If owners follow the tire pressure information on the label, there is the potential for tires to be under inflated on the rear axle. Operating the vehicle with under inflated tires could result in a tire blow out which could increase the risk of a crash.

Corrective Action:

A new label with the correct rear tire pressures will be supplied free of charge.

Labor Time:

Removal of the incorrect label and replacement of the new may take up to .25 hours. Due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:

Call Spartan Fleet Vehicles and Services at 1-800-582-3454 to locate a service center near you. Steps will be taken to ensure the inspection is performed at the nearest service center.

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Fleet Vehicles and Services at 1-800-582-3454.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Fleet Vehicles and Services at 1-800-582-3454. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely

Steve Miller
Field Service & Warranty Manager
Utilimaster