

## IMPORTANT SAFETY RECALL NOTICE

<Date>

**Gillig Campaign ID Number: 17V-519**

**This notice applies to your vehicle(s) [insert VINs]**

<Name>

<Title>

<Property>

<Address>

<City>, <State> <ZIP>

Attn: <Name>

**This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.**

**Gillig has decided that a defect which relates to motor vehicle safety exists in certain model year 2016 and 2017 Low Floor transit buses manufactured between December 05, 2016 and August 16, 2017. These buses are equipped with Seat Belts on their Recaro Commercial Bus Driver Seats that may experience a “pre-locked buckle” condition that prevents the operator from physically latching the belt. This may lead some drivers to operate the vehicle without the seat belt secured, increasing the risk of injury in the event of a crash.**

**What The Issue Is:**

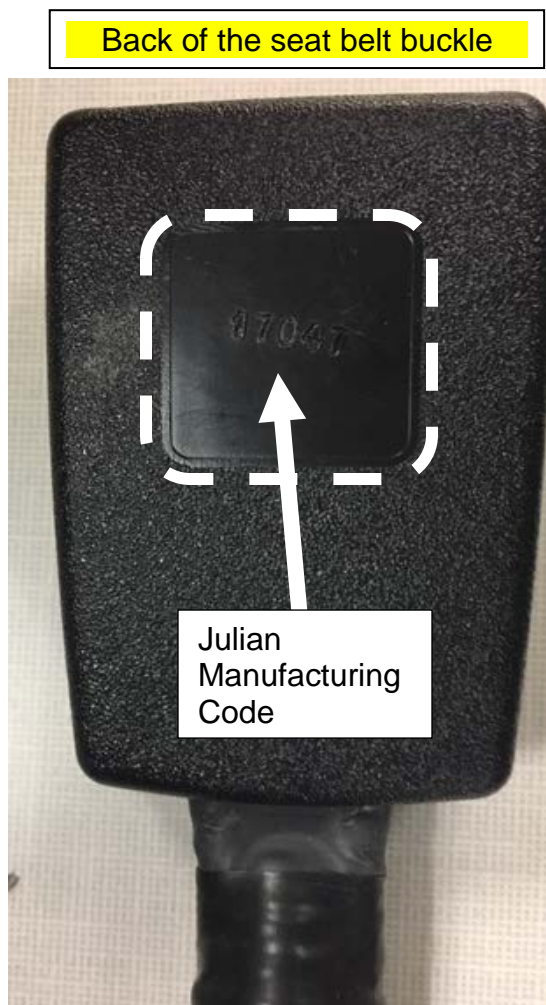
**Certain Recaro Commercial Bus Driver Seats experience a “pre-locked buckle” condition where an internal mechanism in the buckle becomes stuck in the locked position. This condition prevents the seat belt Latch-Plate (tongue) from being inserted into the buckle. As a result, the driver’s seat belt buckle on any bus with a VIN listed in this letter will need to be inspected and replaced if the Julian code on the back of the buckle is within the date range of the recall.**

**What We Are Asking  
You To Do:**

- 1. Please inspect the Julian code on the back of the driver’s seat belt buckles for all VINs listed in this letter (See table and figure below).**

**Buckles with Julian codes within these ranges are part of the recall:**

<b>Julian Codes:</b>	<b>16335 to 16365 (=Dec. 1st 2016 to Dec. 31st 2016)</b>
	<b>17001 to 17178 (= Jan. 1st 2017 to June 27th 2017)</b>



2. Record all buckle inspections on the attached Recaro Inspection Sheet, including Seat Serial #, Bus Serial # (which is the last six digits of VIN), and whether or not the buckle was in the recall code range. The Seat Serial # can be viewed by sliding the seat all the way forward and inspecting the white 4X1 sticker located on the top rear plate of the suspension. (See figure below.)



Gillig Campaign ID Number: 17V-519

<Date>

Page 4

**If You Have  
Concerns:**

**Any questions regarding the information should be directed to Recaro at: [John L Marble Jr., John.L.Marble.Jr@recaro-automotive.com](mailto:John.L.Marble.Jr@recaro-automotive.com) (Ph # 248-904-7596) or Gillig Service at 1-510-264-5073 (or toll free at 1-800-735-1500) on weekdays between 5:00 AM and 2:30 PM Pacific Time.**

**If after having attempted to take advantage of this recall you believe you have not been able to have your bus remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.**

**Federal regulations require that any vehicle lessor receiving the recall notice must forward a copy of this notice to the vehicle lessee within ten days.**

**We regret any inconvenience that this situation may cause you. Gillig wants to assure you that we are concerned about customer safety and your continued satisfaction with our products.**

**Sincerely,**

**GILLIG, LLC**



**Robert L. Birdwell  
Executive Director, Quality & Service**

**RLB:rlb**

**Encl.**

**CC: Mr. Greg Vismara, V.P., Engineering, Gillig LLC  
Mr. James MacIsaac, Product Safety & Compliance Manager, Gillig LLC**