



## IMPORTANT SAFETY RECALL

NHTSA Recall: 17V-501

This notice applies to your vehicle, Duck No. \_\_\_\_\_.

Dear RTDI Stretch Duck Operator:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ride the Ducks International (RTDI) has decided that a defect relating to motor vehicle safety exists or existed in certain "Stretch" Amphibious Passenger Vehicles ("Stretch Ducks"). As a result, RTDI is conducting a safety recall.

RTDI is conducting a recall because of the possibility that over time the axle housing can fracture at the connection point between the knuckle ball and the housing due to excessive fatigue. If the axle housing fractures, this condition could cause a driver to lose control of the vehicle, increasing the risk of a crash.

RTDI previously sent notifications to affected owners about this issue in December 2016. Since then, RTDI conducted an independent engineering analysis of the repair procedure outlined in SB-00-14-13. Following the results of that analysis, RTDI has changed the remedy to ensure that it is sufficiently robust. Under the revised remedy, RTDI will replace each of the front axles with one that has a coupler welded to the axle. Prior to the installation of the coupler, the axles will undergo magna particle testing. The axles will also be inspected on an annual basis. If you have already performed this repair on your vehicles, you are entitled to reimbursement for the costs associated with having done so. If you have not yet performed this repair on your vehicles, you must do so expeditiously and the service will be performed for you at **no charge**.

If after contacting RTDI, you are not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write to the following:

Administrator  
National Highway Traffic Safety Administration,  
1200 New Jersey Avenue, SE.,  
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

The National Highway Traffic Safety Administration Campaign ID Number for this recall is 17V-501.