



September 21st, 2017

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s) [«VIN»]

>>Customer Name<<
>>Date<<
>>Adress<<
>>Country<<

SUBJECT: Hydraulic Steering Hose may Leak or Burst
Ref: NHTSA 17V498
TEMSA Service Bulletin #TS-S119

Attention Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Temsa Ulaşım Araçları Sanayi ve Ticaret A.Ş. (Temsa) is recalling certain model year 2014, 2015, 2016, 2017, 2018 TS 45 motorcoaches manufactured between November 2013, to August 2017. The hydraulic hose of tag axle steering system may leak or burst during operation or service of the vehicle. The hose failure resulting with high amount of hydraulic loss, may cause unexpected changes in steering effort and loss control of vehicle, potentially increasing risk of crash. And also uncertain amount of hydraulic leak may cause potential risk of fire around the exhaust compartment.

Temsa is conducting a recall to change the current hoses with new ones. The recall work will be provided at no cost to you. Temsa estimates that it will take 3 hours to inspect and repair each affected vehicle. Temsa records indicate that you are the owner or operator of the following vehicle(s) included in this recall:

>>Units_Number<<

Please see the enclosed TEMSA Technical Service Bulletin TS-S119 for further information and remedy action.

Temsa strongly urges you to have the recall work performed on your vehicle(s) as quickly as possible. You may contact CH Bus Sales at 407-271-8935 if you have any questions about this recall campaign. Approximate repair time for each affected vehicle is given in the Technical Service Bulletin

TEMSA ULAŖIM ARAÇLARI
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If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact CH Bus Sales at 407-271-8935.

If you have sold or otherwise transferred the vehicle(s) identified above, please contact CH Bus Sales at 407-271-8935 with all of the information you have regarding the current owner/operator of the vehicle(s).

Federal law requires any lessor who receives a notification of a determination of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

After contacting your dealer, if you are still not able to have the noncompliance remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC. 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We regret the inconvenience this may cause you, but urge you to implement the recall procedures with respect to your vehicle(s) as soon as possible for your added safety and satisfaction.

Sincerely,

Osman Dundar
R&D Group Manager

Enclosure : Service Bulletin # TS-S119