



Jaguar Land Rover North America, LLC
555 MacArthur Blvd.
Mahwah, NJ 07430

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, [REDACTED]

September 12, 2017

Safety Recall H039 – Incorrect Installation of High Pressure (HP) Fuel Pump

**Vehicle Affected: Jaguar F-PACE
Model Year: 2017**

National Highway Traffic Safety Administration Recall Number: 17V-491

Dear Jaguar F-PACE Owner:

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*. Jaguar has decided that a defect relating to motor vehicle safety exists in certain 2017 model year Jaguar F-PACE vehicles.

Your vehicle is included in this Recall action.

What is the concern?

One or both of the bolts used to attach the High Pressure (HP) fuel pumps may be too long and not secure the HP fuel pumps as required. During normal vehicle usage, vibration of the HP fuel pumps can lead to a fracture of a brazed joint on the low pressure (LP) fuel input pipe. This can lead to a liquid fuel leak into the engine bay.

Fuel odor may be noticed by the driver and they may also observe liquid fuel underneath the vehicle.

Should leaking fuel come into contact with a sufficiently hot surface there is an increased risk of fire

What will Jaguar and your authorized Jaguar Retailer do?

Jaguar is carrying out a recall of the vehicles mentioned above. An authorized Jaguar retailer will replace both high pressure fuel pumps and associated fuel lines. The bolts will be replaced with the correct specification parts.

There will be no charge for this repair.

What should you do?

Please contact your preferred authorized Jaguar retailer and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code 'H039'.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 3 hours and 45 minutes, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

Attention Leasing Agencies: Federal regulations require that you forward this recall notification to the lessee within TEN days.

Moved or no longer own this Jaguar vehicle?

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

What should you do if you have further questions?

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Jaguar retailer, please contact the Jaguar Customer Relationship Centre at 1-800-4JAGUAR (1-800-452-4827), option 9, and one of our representatives will be happy to assist you.

You may also contact Jaguar by e-mail using the following address: jagweb1@jaguarlandrover.com.

If you have the need to contact Jaguar by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, NJ 07430-2327

If you are having difficulty getting your vehicle repaired in a reasonable time, without charge, or have any additional questions regarding this Urgent Safety Recall, you may contact the National Highway Traffic Safety Administration (NHTSA) by writing to:

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to <http://www.safercar.gov> to submit a complaint electronically.

Jaguar appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Jaguar, in cooperation with your authorized Jaguar retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



Peter Pochapsky
Customer Relationship Centre Manager