



Jaguar Land Rover North America, LLC  
555 MacArthur Blvd.  
Mahwah, NJ 07430

## **IMPORTANT RECALL**

This notice applies to your vehicle, [REDACTED]

**September 12, 2017**

### **Safety Recall N074: Incorrect Installation of High Pressure (HP) Fuel Pump**

**Vehicles Affected: Land Rover Range Rover  
Model Year: 2017**

**National Highway Traffic Safety Administration (NHTSA) Recall Number: 17V-490**

**Dear Land Rover Range Rover Owner:**

*This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Land Rover has decided that a defect relating to motor vehicle safety exists in certain 2017 model year Land Rover Range Rover vehicles.*

Your vehicle is included in this Recall action.

#### **What is the concern?**

One or both of the bolts used to attach the High Pressure (HP) fuel pumps may be too long and not secure the HP fuel pumps as required. During normal vehicle usage, vibration of the HP fuel pumps can lead to a fracture of a brazed joint on the low pressure (LP) fuel input pipe. This can lead to a liquid fuel leak into the engine bay.

Fuel odor may be noticed by the driver and they may also observe liquid fuel underneath the vehicle.

Should leaking fuel come into contact with a sufficiently hot surface there is an increased risk of fire.

#### **What will Land Rover and your authorized Land Rover Retailer do?**

Land Rover is carrying out a recall of the vehicles mentioned above. An authorized Land Rover retailer will replace both high pressure fuel pumps and associated fuel lines. The Bolts will be replaced with the correct specification parts..

There will be no charge for this repair.

#### **What should you do?**

Please contact your preferred authorized Land Rover retailer and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code 'N074'.

**How long will it take?**

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 4.5 hours, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

**Attention Leasing Agencies:** Federal regulations require that you forward this recall notification to the lessee within TEN (10) days.

**Moved or no longer own this Land Rover vehicle?**

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner, (if known); please fill out and return the enclosed return postage-paid card.

**What should you do if you have further questions?**

If you have any questions or concerns, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local Retailer cannot address, please contact the Land Rover Customer Relationship Centre at 1-800-637-6837, Option 9, and one of our representatives will be happy to assist you.

You may also contact us by email using the following address: [lrweb2@jaguarlandrover.com](mailto:lrweb2@jaguarlandrover.com),

**If you have the need to contact Land Rover by mail, please use the following address:**

Jaguar Land Rover North America, LLC  
ATTN: Customer Relationship Center  
555 MacArthur Boulevard  
Mahwah, NJ 07430-2327

If you are having difficulty getting your vehicle repaired in a reasonable time, without charge, or have any additional questions regarding this Urgent Safety Recall, you may contact the National Highway Traffic Safety Administration (NHTSA) by writing to:

Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to <http://www.safercar.gov> to submit a complaint electronically.

Land Rover appreciates your confidence in our product and wish to do everything we can retain that confidence. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



Peter Pochapsky  
Customer Experience Centre Manager