

Representative Letter – Customer letters are brand, model and model year specific; listing the 17-digit VIN and are personalized.



IMPORTANT SAFETY RECALL

August 2015

This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2017 model year Chevrolet Silverado 1500 and GMC Sierra 1500 vehicles fail to comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 225, “Child restraint anchorage systems.” As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM recall 17307.
- Please insert the enclosed owner’s-manual pages into your vehicle owner manual.

Why is your vehicle being recalled?

The owner’s manual that came with these vehicles may be missing written instructions for using the vehicle’s tether anchorage and child restraint anchorage systems. If child restraints are not properly secured in the vehicle, child occupants could be at greater risk of injury in a crash.

What will we do?

We have included replacement owner manual pages with this notification.

What should you do?

Please insert the enclosed pages into the vehicle’s owner’s manual.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 17V487.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jeffrey M. Boyer
Vice President
Global Vehicle Safety

Enclosure
GM Recall 17307

Supplement to the 2017 Silverado and Sierra Owner Manuals

This information replaces the information located under "Lower Anchors and Tethers for Children (LATCH System)" found in Seats and Safety Belt section of your owner manual.

Lower Anchors and Tethers for Children (LATCH System)

The LATCH system secures a child restraint during driving or in a crash. LATCH attachments on the child restraint are used to attach the child restraint to the anchors in the vehicle. This system is designed to make installation of a child restraint easier.

In order to use the LATCH system in your vehicle, you need a child restraint that has LATCH attachments. LATCH-compatible rear-facing and forward-facing child seats can be properly installed using either the LATCH anchors or the vehicle's safety belts. Do not use both the safety belts and the

LATCH anchorage system to secure a rear-facing or forward-facing child seat.

Booster seats use the vehicle's safety belts to secure the child in the booster seat. If the manufacturer recommends that the booster seat be secured with the LATCH system, this can be done as long as the booster seat can be positioned properly and there is no interference with the proper positioning of the lap-shoulder belt on the child.

Make sure to follow the instructions that came with the child restraint, and also the instructions in this manual.

When installing a child restraint with a top tether, you must also use either the lower anchors or the safety belts to properly secure the child restraint. A child restraint must never be attached using only the top tether.

The LATCH anchorage system can be used until the combined weight of the child plus the child restraint is 29.5 kg (65 lbs). Use the safety belt alone instead of the LATCH anchorage system once the combined weight is more than 29.5 kg (65 lbs).

See *Securing Child Restraints (With the Safety Belt in the Center Front Seat)* or *Securing Child Restraints (With the Safety Belt in the Rear Seat)* or *Securing Child Restraints (With the Safety Belt in the Front Passenger Seat)*.

Child restraints built after March 2014 will be labeled with the specific child weight up to which the LATCH system can be used to install the restraint.

The following explains how to attach a child restraint with these attachments in the vehicle.

Not all vehicle seating positions or child restraints have lower anchors and attachments or top tether

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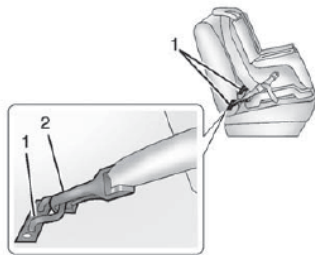
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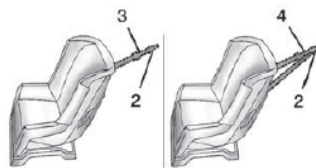
anchors and attachments. In this case, the safety belt must be used (with top tether where available) to secure the child restraint. See *Securing Child Restraints (With the Safety Belt in the Center Front Seat)* or *Securing Child Restraints (With the Safety Belt in the Rear Seat)* or *Securing Child Restraints (With the Safety Belt in the Front Passenger Seat)*.

Lower Anchors



Lower anchors (1) are metal bars built into the vehicle. There are two lower anchors for each LATCH seating position that will accommodate a child restraint with lower attachments (2).

Top Tether Anchor



A top tether (3, 4) anchors the top of the child restraint to the vehicle. A top tether anchor is built into the vehicle. The top tether attachment (2) on the child restraint connects to the top tether anchor in the vehicle in order to reduce the

forward movement and rotation of the child restraint during driving or in a crash.

The child restraint may have a single tether (3) or a dual tether (4). Either will have a single attachment (2) to secure the top tether to the anchor.

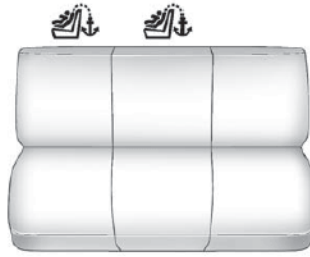
Some child restraints that have a top tether are designed for use with or without the top tether being attached. Others require the top tether always to be attached. In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached. Be sure to read and follow the instructions for your child restraint.

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Lower Anchor and Top Tether Anchor Locations



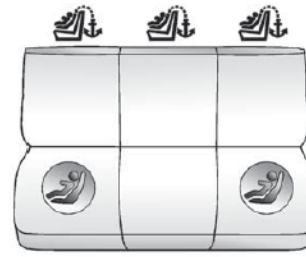
Regular Cab — Two-Passenger Front Seat




Regular Cab — Three-Passenger Front Seat


 : Seating positions with top tether anchors.

Do not install a child restraint in the center front seating position. See *Securing Child Restraints (With the Safety Belt in the Center Front Seat)* or *Securing Child Restraints (With the Safety Belt in the Rear Seat)* or *Securing Child Restraints (With the Safety Belt in the Front Passenger Seat)* for more information.



Crew and Double Cab Rear Seat

 : Seating positions with top tether anchors.

 : Seating positions with two lower anchors.



To assist in locating the lower anchors on crew cab models, each seating position with lower anchors

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has two labels near the crease between the seatback and the seat cushion.

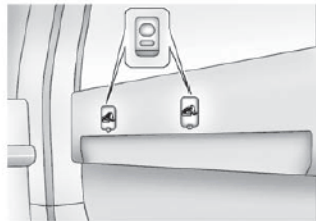
For double cab models, the rear outboard seating positions have exposed metal lower anchors in the crease between the seatback and the seat cushion.



For regular cab models, there is an anchor symbol on the cover to assist you in locating the top tether anchors.

Do not install a child restraint in the front center seating position. See *Securing Child Restraints (With the Safety Belt in the Center Front Seat)* or *Securing Child Restraints (With the Safety Belt in the Rear Seat)* or *Securing Child Restraints*

(With the Safety Belt in the Front Passenger Seat) for more information.



Regular Cab

For regular cab models, the top tether anchors are under covers on the back panel behind the passenger seat. Remove the trim plug to access the anchor. Be sure to use an anchor on the same side of the vehicle as the seating position where the child restraint will be placed.



Crew Cab Shown, Double Cab Similar

For crew and double cab models, the top tether anchors are the loops near the top of the seatback for each rear seating position. These loops will be used to route the top tether through, as well as to secure the top tether to the vehicle. Be sure to use the anchor (loop) on the same side of the vehicle as the seating position where the child restraint will be placed.

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Be sure to read the following instructions to properly install a child restraint using these loops.

Do not secure a child restraint in a position without a top tether anchor if a national or local law requires that the top tether be attached, or if the instructions that come with the child restraint say that the top tether must be attached.

According to accident statistics, children and infants are safer when properly restrained in a child restraint system or infant restraint system secured in a rear seating position. See *Where to Put the Restraint* for additional information.

Securing a Child Restraint Designed for the LATCH System

Warning

If a LATCH-type child restraint is not attached to anchors, the child restraint will not be able to protect the child correctly. In a crash, the child could be seriously injured or killed. Install a LATCH-type child restraint properly using the anchors, or use the vehicle's safety belts to secure the restraint, following the instructions that came with the child restraint and the instructions in this manual.

Warning

Do not attach more than one child restraint to a single anchor, except for the center top tether anchors in the crew and double cabs. Attaching more than one child restraint to a single anchor could cause the anchor or attachment to come loose or even break during a crash. A child or others could be injured. To reduce the risk of serious or fatal injuries during a crash, attach only one child restraint per anchor.

Warning

Children can be seriously injured or strangled if a shoulder belt is wrapped around their neck. The shoulder belt can tighten but cannot be loosened if it is locked.

(Continued)

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Warning (Continued)

The shoulder belt locks when it is pulled all the way out of the retractor. It unlocks when the shoulder belt is allowed to go all the way back into the retractor, but it cannot do this if it is wrapped around a child's neck. If the shoulder belt is locked and tightened around a child's neck, the only way to loosen the belt is to cut it.

Buckle any unused safety belts behind the child restraint so children cannot reach them. Pull the shoulder belt all the way out of the retractor to set the lock, and tighten the belt behind the child restraint after the child restraint has been installed.

Caution

Do not let the LATCH attachments rub against the vehicle's safety belts. This may damage these parts. If necessary, move buckled safety belts to avoid rubbing the LATCH attachments.

Do not fold the rear seatback when the seat is occupied. Do not fold the empty rear seat with a safety belt buckled. This could damage the safety belt or the seat. Unbuckle and return the safety belt to its stowed position, before folding the seat.

If you need to secure more than one child restraint in the rear seat, see *Where to Put the Restraint*.

This system is designed to make installation of child restraints easier. When using lower anchors, do not use the vehicle's safety belts. Instead use the vehicle's anchors and child restraint attachments to secure the restraints. Some restraints also use another vehicle anchor to secure a top tether.

Regular Cab Models

1. For models without a rear seat, forward-facing child restraints should only be installed in the right front seating position with safety belts and a top tether. See *Securing Child Restraints (With the Safety Belt in the Center Front Seat)* or *Securing Child Restraints (With the Safety Belt in the Rear Seat)* or *Securing Child Restraints (With the Safety Belt in the Front Passenger Seat)*.

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If the child restraint manufacturer recommends that the top tether be attached, attach and tighten the top tether to the top tether anchor, if your vehicle has one. Refer to the child restraint instructions and the following steps:

- 1.1. Fold the passenger seatback forward to access the top tether anchor. See *Reclining Seatbacks*.
- 1.2. Find the top tether anchor.
- 1.3. Remove the cover to expose the anchor.
- 1.4. Route, attach, and tighten the top tether according to your child restraint instructions and the following instructions:



If the position you are using has an adjustable head restraint and you are using a dual tether, route the tether around the head restraint.



If the position you are using has an adjustable head restraint and you

are using a single tether, raise the head restraint and route the tether under the head restraint and in between the head restraint posts.

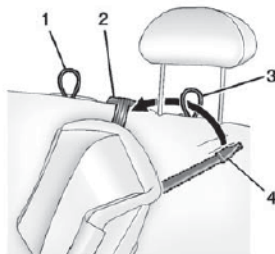
2. Secure the child restraint in the right front seating position with the vehicle safety belts. See *Securing Child Restraints (With the Safety Belt in the Center Front Seat)* or *Securing Child Restraints (With the Safety Belt in the Rear Seat)* or *Securing Child Restraints (With the Safety Belt in the Front Passenger Seat)*.
3. Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the safety belt path and attempt to move it side to side and back and forth. There should be no more than 2.5 cm (1 in) of movement for proper installation.

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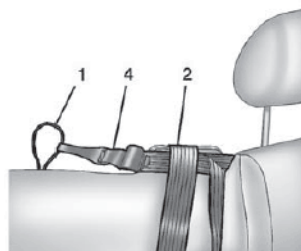
Crew Cab Models

1. Attach and tighten the lower attachments to the lower anchors. If the child restraint does not have lower attachments or the desired seating position does not have lower anchors, secure the child restraint with the top tether and the safety belts. Refer to your child restraint manufacturer's instructions and the instructions in this manual.
 - 1.1. Find the lower anchors for the desired seating position.
 - 1.2. Put the child restraint on the seat.
 - 1.3. Attach and tighten the lower attachments on the child restraint to the lower anchors.

2. For forward-facing child restraints, attach and tighten the top tether to the top tether anchor (loop), if your vehicle has one. Follow the child restraint instructions the vehicle LATCH anchor weight limits described at the beginning of this section, and the following steps:



Example — Rear Driver Side Position



Example — Rear Driver Side Position

- 2.1. For a top tether in the rear driver side position:
 - 2.1.1. Raise the headrest.
 - 2.1.2. Route the top tether (4) between the headrest posts, through the loop (3), behind the inboard

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- headrest post, and under the center shoulder belt (2).
- 2.1.3. Then attach the top tether (4) to the top tether anchor (loop) (1) at the center rear seating position.
- 2.2. For a top tether in the rear center position:
 - 2.2.1. Route the top tether (4) through the center loop (1), and behind the passenger side headrest post.
 - 2.2.2. Then attach the top tether (4) to the top tether anchor (loop) at the rear passenger side seating position.
- 2.3. For a top tether in the rear passenger position:
 - 2.3.1. Raise the headrest.
 - 2.3.2. Route the top tether (4) between the headrest posts, through the loop on the passenger side and behind the inboard headrest post.
 - 2.3.3. Then attach the top tether (4) to the top tether anchor (loop) (1) at the center rear seating position.
3. Tighten the top tether per the child restraint manufacturer's instructions.

When the top tether is properly tightened, the anchor (loop) may bend. This is normal and will not damage the vehicle.
- If child restraints are installed in both outboard positions, both top tethers can be attached to the center loop. Top tethers can be attached for child restraints in all three rear seating positions at the same time, following the routing instructions above.
4. Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the LATCH path and attempt to move it side to side and back and forth. There should be no more than 2.5 cm (1 in) of movement for proper installation.

Double Cab Models

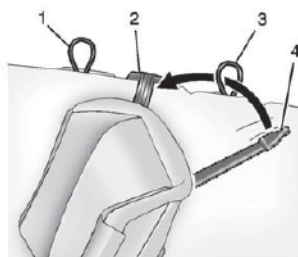
1. Remove the headrest prior to installing a forward-facing child restraint in an outboard rear seating position. See "Headrest Removal and Reinstallation" at the end of this section.

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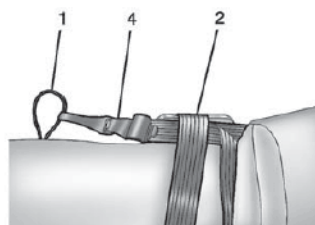
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2. Attach and tighten the lower attachments to the lower anchors. If the child restraint does not have lower attachments or the desired seating position does not have lower anchors, secure the child restraint with the top tether and the safety belts. Refer to your child restraint manufacturer's instructions and the instructions in this manual.
 - 2.1. Find the lower anchors for the desired seating position.
 - 2.2. Put the child restraint on the seat.
 - 2.3. Attach and tighten the lower attachments on the child restraint to the lower anchors.

3. For forward-facing child restraints, attach and tighten the top tether to the top tether anchor (loop). Follow the child restraint instructions, the vehicle LATCH anchor weight limits described at the beginning of this section, and the following steps:



Example — Rear Driver Side Position



Example — Rear Driver Side Position

- 3.1. For a top tether in the rear driver side position:
 - 3.1.1. Remove the headrest.
 - 3.1.2. Route the top tether (4) through the loop (3) on the driver side under the center shoulder belt (2).

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- 3.1.3. Then attach the top tether (4) to the top tether anchor (loop) (1) at the center rear seating position.
- 3.2. For a top tether in the rear center position:
 - 3.2.1. Route the top tether (4) through the center loop (1), and behind the passenger side headrest post.
 - 3.2.2. Then attach the top tether (4) to the top tether anchor (loop) at the rear passenger side seating position.
- 3.3. For a top tether in the rear passenger position:
 - 3.3.1. Remove the headrest.

- 3.3.2. Route the top tether (4) through the loop on the passenger side.
- 3.3.3. Then attach the top tether (4) to the top tether anchor (loop) (1) at the center rear seating position.
- 4. Tighten the top tether per the child restraint manufacturer's instructions.

When the top tether is properly tightened, the anchor (loop) may bend. This is normal and will not damage the vehicle.

If child restraints are installed in both outboard positions, both top tethers can be attached to the center loop. Top tethers can be attached for child restraints in all three rear seating positions at the same time, following the routing instructions above.

- 5. Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the LATCH path and attempt to move it side to side and back and forth. There should be no more than 2.5 cm (1 in) of movement for proper installation.

Headrest Removal and Reinstallation

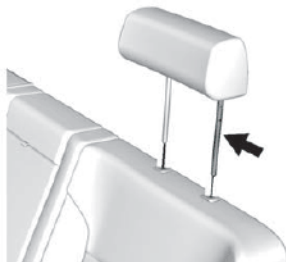
Crew Cab Models

For outboard rear seating positions, if the child restraint cannot be installed properly with the headrest in place, the headrest may be removed. See your dealer for assistance with removal.

Store the removed headrests in a secure place. Reinstall the headrest before the seating position is moved.

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To reinstall the headrest:



- 1. Insert the headrest posts into the holes in the top of the seatback with the longer chrome plated post toward the driver side of the vehicle.
- 2. Push the headrest all the way down until it contacts the top of the seatback.

Double Cab Models

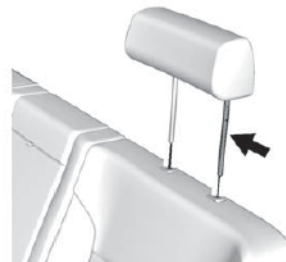
The rear outboard headrests should be removed when installing forward-facing child restraints.

To remove the headrest:



- 1. Press both buttons on the headrest posts and pull up on the headrest.
- 2. Store the headrest in a secure place.
- 3. When the child restraint is removed, reinstall the headrest before the seating position is used.

To reinstall the headrest:



- 1. Insert the headrest posts into the holes in the top of the seatback with the longer chrome plated post toward the driver side of the vehicle.
- 2. Push the headrest all the way down until it contacts the top of the seatback.

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