



INFINITI.

IMPORTANT SAFETY RECALL
PROGRAMA DE SEGURIDAD IMPORTANTE

Consumer Affairs
P.O. Box 685003
Franklin, Tennessee 37068-5003
A Division of Nissan North America,
Inc.

OWNER NOTIFICATION
NOTIFICACIÓN PROPIETARIO

NHTSA Recall 17V-476

Dear Infiniti Q50 Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect which relates to motor vehicle safety, exists in certain Model Year 2016 Q50 vehicles. Our records indicate that you own or lease the Infiniti vehicle identified by the Vehicle Identification Number (VIN) inside of this notice.

Reason for Recall
Motivo del Retiro

On the affected vehicles, an incorrect software issue in the Fuel Pump Control Module (FPCM) may, in certain circumstances, cause the engine to stop running while driving. If the engine stops running while driving, it may increase the risk of a crash.

What Infiniti Will Do
Qué Hará Infiniti

Your Infiniti retailer will reprogram the FPCM in your Q50 with the correct software to correct the software issue in the FPCM. This free service should take less than an hour to complete, but your Infiniti retailer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do
Qué Debes Hacer

Contact your Infiniti retailer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment.

Comunícate con cualquier concesionario Infiniti a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita.

If the retailer fails to, or is unable to make the necessary repairs free of charge, you may contact Infiniti Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200; Option 7.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: Infiniti Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-662-6200; Opción 7.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Infiniti ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Infiniti y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.