



## **IMPORTANT SAFETY RECALL – Remedy Available**

**This notice applies to your motorcycle, [INSERT VIN]  
Recall Campaign No. 17V-467: Front Wheel Rim Marking**

December 2017

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that certain Model Year 2017 BMW C650GT and C evolution Scooters fail to conform to FMVSS No. 120 (Tire Selection and Rims for Motorcycles). Our records indicate that you are the owner of a potentially affected scooter.

### **Why are we contacting you?**

We are pleased to inform you that we are ready to perform this recall. **If you have not already had this recall performed, please contact your authorized BMW Motorcycle dealer immediately to schedule an appointment. To locate your nearest BMW motorcycle dealer, visit [www.bmwmotorcycles.com/dealers](http://www.bmwmotorcycles.com/dealers).**

### **What could happen?**

This Non-Compliance Recall involves the front wheel rim which may not fully conform to a Federal requirement regarding rim marking. The rim size and the "DOT" symbol may be missing. A missing rim size could allow an incorrect tire size to be mounted on the rim, affect handling and stability of the scooter, and increase the risk of a crash.

**If you are not the only rider of this scooter, please advise all other riders of this important information.**

### **What will BMW do?**

The front wheel rim will be inspected and, if necessary, replaced. This repair, which may take approximately one hour, will be performed **free of charge** by your authorized BMW motorcycle dealer.

### **What if the current motorcycle ownership information is incorrect?**

You can update motorcycle ownership and contact information by completing the enclosed postage-paid card. **If you are a motorcycle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

### **What if you have questions or experience problems?**

**For the latest updates to this recall, please visit [www.bmwmotorcycles.com/recall](http://www.bmwmotorcycles.com/recall).** Should you have any questions about this recall, please contact your authorized BMW motorcycle dealer. If you need additional assistance, contact BMW Customer Relations and Services at 1-800-525-7417 or at [CustomerService@bmwmotorcycles.com](mailto:CustomerService@bmwmotorcycles.com).

If your BMW motorcycle dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience. We recommend always wearing a helmet and protective apparel when riding.

Sincerely,

BMW of North America, LLC

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