

Daimler Trucks North America LLC

Daimler Trucks North America LLC
Thomas Built Buses
1408 Courtesy Road
High Point, NC 27260
336.889.4871 Phone

December 2017

FL743AB

NHTSA #17V-453 (School Buses)

#17V-454 (Non-School Buses)

IMPORTANT SAFETY RECALL

See enclosed VIN list

Subject: TBB Wheelchair Pocket Track

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Saf-T-Liner C2 school buses and non-school buses manufactured December 1, 2004, through May 30, 2017.

On certain buses, the wheelchair pocket track may not meet the anchorage requirement. This may increase the risk of injury in the event of a crash.

Additional fasteners will be added to the wheelchair pocket track to reinforce the anchorage.

To arrange for repairs, you should contact your local Thomas Built Buses dealer immediately. The repair should take between approximately half an hour to three and a half hours, depending on the work needed, and will be performed at no charge to you.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. For further information, please contact the Warranty Department at (336) 889-4871, 8 a.m. to 5 p.m. Eastern Time Monday through Friday. To find a dealer in your area please go to www.thomasbus.com.

If you have any questions about this recall, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>. In Canada, you may contact Transport Canada-road safety, 80 rue Noel, Gatineau, Quebec J8Z 0A1 or call 1-800-333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosure