

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

T36/NHTSA 17V-435

LOGO

VEHICLE PICTURE

FOR RECALL QUESTIONS

- 1. RECOMMENDED OPTION**  
Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm if there are any recall repairs which must be performed on your vehicle**
- 3. Visit our Recall Website, recalls.mopar.com or scan below.**

QR Code

You can find your nearest dealer and review all your scheduling options from this website. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

#### DEALERSHIP INSTRUCTIONS

Please reference Safety Recall T36.

# IMPORTANT SAFETY RECALL

## Alternator Diode Thermal Fatigue

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain [2011-2014 model year (LC) Dodge Challenger, (LD) Dodge Charger, (LX) Chrysler 300, (WD) Dodge Durango and 2012-2014 model year (WK) Jeep Grand Cherokee] vehicles equipped with electro-hydraulic power steering (EHPS) and a 3.6L engine or 5.7L engine and a 160 Amp alternator or 180 Amp alternator or 220 Amp alternator.

#### YOUR VEHICLE HAS ALREADY BEEN REMEDIED

Your vehicle <sup>[1]</sup> was included in the recall notification mailing list for Safety Recall T36/NHTSA #17V-435.

FCA US LLC mailed safety recall interim notices in August 2017 notifying affected owners that the alternator in their vehicle may experience diode thermal fatigue failure and must be replaced with a new alternator containing improved diodes.

According to our service records, the alternator in your vehicle has already been replaced with a new alternator containing improved diodes. Therefore, your vehicle has been remedied so this safety recall does not need to be performed on your vehicle.

**There is nothing more that you need to do. You may disregard all previous notifications that you may have received regarding Safety Recall T36/NHTSA #17V-435.**

#### WHAT IF I HAVE QUESTIONS REGARDING THIS RECALL?

If you believe the alternator in your vehicle <sup>[2]</sup> has not been replaced or have questions or concerns which your dealer is unable to resolve, please contact the FCA Group Recall Assistance Center at either [fcarecalls.com](http://fcarecalls.com) or 1 800-853-1403.

#### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](http://www.fcarecallreimbursement.com) to submit your reimbursement request online. <sup>[3]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations  
Fiat Chrysler Automobiles US LLC



**Mr. Mrs. Customer**  
**1234 Main Street**  
**Hometown, MI 48371**

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [safercar.gov](http://safercar.gov).

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.