



0985 N 900 W • Shipshewana, IN 46565
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Phone: 260.768.4016 • Fax: 260.768.4017

Recreational Vehicle Safety Recall Notice

Safety Recall: 17V-419

Safety Advisory: August 1, 2017

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»
«Street»
«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KZRV has decided that a defect which relates to motor vehicle safety exists in certain 2018 Model Year KZRV Recreational Vehicles. As a result, KZRV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

The vehicles subject to his recall have the wrong size spare tire. The exchange of your spare tire should take approximately 15 minutes to complete.

What we need you to do

Please contact your selling dealer to schedule a service appointment to have the spare tire on your trailer replaced with the correct tire. If you have questions concerning this recall or if you need any assistance, please contact the **KZRV Warranty/Service Department** by mail at KZRV, L.P., 0985 N 900 W, Shipshewana, IN 46565, or by phone at (800)768-4016 ext. 154 or 153.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from KZRV by contacting the **KZRV Warranty/Service Department**.

If after contacting KZRV Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
KZRV, LP

Mark Owens
General Manager of KZRV Customer Support Group
cc: National Highway Traffic Safety Administration (NHTSA)

