



August 8, 2017

## **IMPORTANT SAFETY RECALL NOTICE: 17V409**

### **IMPORTANT SAFETY RECALL**

#### **This notice applies to your vehicle: VIN:**

Dear KME Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

KME has decided that a defect which relates to motor vehicle safety exists in model year 2017, emergency vehicles manufactured May 25, 2017 equipped with a Cummins X15 engine.

#### **Why is a recall being conducted?**

The Cummins X15 engine drive gear on the fuel pump may spin loose on the fuel pump drive shaft, resulting in a loss of fuel pumping function. If this occurs, the engine may stall without warning and cannot be restarted, increasing the risk of a crash.

#### **What are we doing about the problem?**

Cummins has released field campaign C1909 "X15 CM2350 X116B Fuel Pump Drive Gear Safety Campaign" to correct this condition by replacing the fuel pump. This campaign is currently available at Cummins distributors and Cummins authorized warranty dealers. The repair will be completed free of charge parts and labor.

#### **What should you do?**

Contact the nearest Cummins distributor or Cummins authorized warranty dealer to arrange to have this campaign performed on your engine. The Cummins distributor or dealer will work with you to schedule the best date to complete this repair.

If you prefer to contact KME directly, feel free to contact Chris Morrison, Manager KME Customer Service at 1-570-669-5577. Please have your Truck VIN or GSO readily available for tracking purposes.

After the repairs are complete, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and mail it to: KME, One Industrial Complex, Nesquehoning, PA 18240.

**What if you no longer own this vehicle?**

If you are not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us.

**Federal law requires any lessor who receives a notification of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.** If you are no longer the owner of this vehicle, please provide us with any contact information so we may contact the new owner.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. To learn more about what you need to do to obtain reimbursement, contact our customer service department.

If you feel that you have not received the safety defect remedy without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

KME

From: \_\_\_\_\_  
(Customer name)

To: KME Fire Apparatus  
One Industrial Complex  
Nesquehoning, PA 18240

**RE: NHSTA Recall No. 17V409**

Date: \_\_\_\_\_  
KME GSO(s) or VIN(s) \_\_\_\_\_  
\_\_\_\_\_



- This vehicle was inspected and repaired according to instructions.
- This vehicle was inspected and determined to not need repair.
- This vehicle was sold to: \_\_\_\_\_ Name, Address, City, State/ZIP
- This vehicle was stolen.
- This vehicle was destroyed.

\_\_\_\_\_  
**Owner's (or Former Owner's) Signature**

Please return this form by facsimile transmission to (570) 669-5129 or by E-mail to [cmorrison@kmefire.com](mailto:cmorrison@kmefire.com) or by phone @570-669-5577.



**KOVATCH MOBILE  
EQUIPMENT CORP.  
FIRE APPARATUS DIVISION**  
ONE INDUSTRIAL COMPLEX  
NESQUEHONING, PA 18240-1499

**IMPORTANT SAFETY RECALL INFORMATION**



Issued in Accordance  
With Federal Law



**SAFETY RECALL NOTICE**