



LEISURE
TRAVEL VANS



IMPORTANT SAFETY RECALL

September 20, 2017

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

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LEISUREVANS.COM
TRIPLEERV.COM

«Owner_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal_Code»

“This notice applies to your vehicle, VIN #«VIN»

Triple E Recreational Vehicles Recall CA#8690-1

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2017 & 2018 Wonder W24MB motorhomes manufactured between September 2016 & September 2017 fail to conform to Federal Motor Vehicle Safety Standard

Description of Noncompliance:

The Truma water heater door blocks the furnace air intake & exhaust when open and suspended by the straps. If the door is left open when the furnace is on, the water heater door may melt, increasing the risk of a fire.

To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. A decal to be installed on the water heater door is provided at this time. Please follow the enclosed instructions to adhere the decal to the water heater door.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Relations / Warranty department or by e-mail bkwall@tripleerv.com in the subject line “Recall CA#8690-1”.

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Relations/Warranty Manager

BW/wcw

Enclosures

- Decal
- Instructions