



ZOOM-ZOOM

IMPORTANT SAFETY RECALL

**2014-2016 Mazda3 and 2014-2015 Mazda6
Parking Brake Concern Safety Recall 1217F
NHTSA Campaign No. 17V-393**

December 7, 2017

This notice applies to your vehicle: VIN 3MZBM1 XXXXXXXXXX

Dear Mazda Owner:

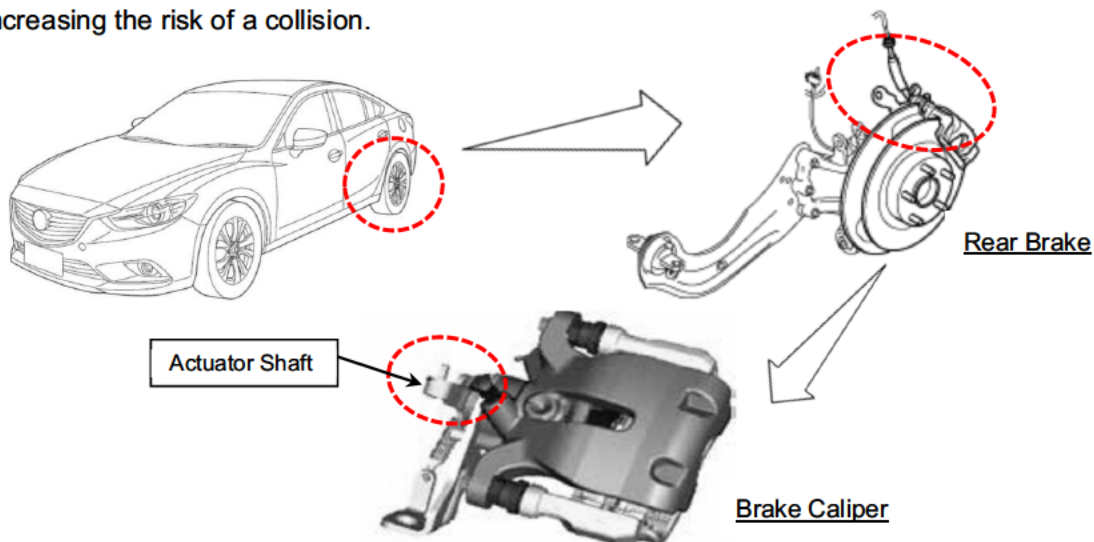
This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2014-2016 Mazda3 vehicles produced from January 6, 2014 through September 2, 2016, and 2014-2015 Mazda6 vehicles produced from October 25, 2012 through December 1, 2014.

If you received this notice, your vehicle is included in this Safety Recall.

What is the problem?

On the mechanical (cable) type parking brake, water may enter the brake caliper due to inappropriate sealing performance of the rear brake caliper protective boot, particularly cold temperatures, and the parking brake actuator shaft, which is the component of rear brake caliper, may rust. If the vehicle continues to be used with this condition, the rust may progress, increasing the sliding resistance of the actuator shaft. In extreme cases, the rusted actuator shaft may stick in the brake caliper body, resulting in the rear brakes dragging while driving and a decreased parking brake holding force. This could result in unexpected movement of the vehicle if parked on a slope, increasing the risk of a collision.



What will Mazda do?

Because Driving Matters, Safety Matters. Your Safety is Important to Mazda.

Your Mazda dealer will check the parking brake actuator shafts inside the left and right rear brake calipers. If the actuator shaft is found to be rusted, the brake caliper assembly will be replaced with a modified one. If no rust is found on the actuator shaft, the protective boot will be replaced with a modified one. The inspection and repair will be performed at no cost to you.

How long will it take?

It will take approximately one and a half hours to complete the inspection and repair; however, your Mazda dealer may need your vehicle for a longer period of time.

Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair. Schedule an appointment with an authorized Mazda dealer so they can discuss and accommodate your needs.

What should you do?

Mazda is concerned about your safety, and we encourage you to contact any authorized Mazda dealer to schedule an appointment to have your Mazda vehicle inspected and repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Until the inspection/repair is performed, when parking your vehicle, please be sure to depress the brake pedal and then firmly pull the parking brake, move the gearshift lever to 1st or Reverse gear and then slowly release the brake pedal.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our website www.MazdaRecallInfo.com, or call our **Customer Experience Center at (800) 222-5500, option #6.**

What if you already paid for repair on brake caliper?

If you have already paid for repair or replacement of the brake caliper due to conditions of this recall campaign prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form", include the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete and mail the enclosed postage-paid Information Change Card (no envelope required) as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Experience Center toll free at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As a reminder, you can always go to www.MazdaRecallInfo.com and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts.

Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We apologize for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations

*Para información en español, visite www.MazdaSeguridad.com o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.*

REIMBURSEMENT PLAN

Requirements for Reimbursement

If you meet **all** of the following requirements, you are eligible to receive reimbursement under this plan:

1. You own or have owned a 2014-2016 Mazda3 vehicle produced from January 6, 2014 through September 2, 2016, or a 2014-2015 Mazda6 vehicle produced from October 25, 2012 through December 1, 2014.
Please do not send your title or registration, as these are NOT required.
2. You have paid for repair or replacement of the rear brake caliper(s) due to the conditions outlined in this recall campaign prior to launch of the recall.
3. You have an original or legible copy of the paid repair order or invoice receipt showing:
 - Vehicle model and year, and vehicle identification number (VIN)
 - Your name and address at the time of repair
 - Description of the concern reported
 - Repair or replacement of the rear brake caliper(s)

PLEASE DO NOT SUBMIT THIS FORM WITHOUT THE ABOVE DOCUMENTATION.

4. Mail this reimbursement application form with the applicable payment receipts in the enclosed envelope to:

**Mazda North American Operations
Attn: Recall Reimbursement Dept.
P.O. Box 57085
Irvine, CA 92619-7085**

Procedure for Reimbursement Request

If your vehicle has had the rear brake caliper(s) repaired or replaced due to the conditions outlined in this recall campaign prior to the launch of the recall, you may apply for reimbursement by doing the following:

1. Complete the Reimbursement Application Form found on the reverse side of this page.
2. Once your vehicle has been repaired according to the recall instructions, mail the Reimbursement Application Form with a legible copy of the paid repair order and/or invoice using the enclosed envelope. Include any applicable payment receipts, i.e. credit card receipt, cancelled check, etc.
3. **Retain copies** of the paid repair order or invoice and this application form for your records.
4. You will be reimbursed for the amount you have paid for repair or replacement of the rear brake caliper(s).

If you wish to correspond with Mazda regarding this reimbursement plan, please write to the above address and refer to your vehicle identification number (VIN).

Any reimbursement application form that is incomplete, illegible, or sent without the legible copy of the paid repair order or invoice will be returned for completion. If Mazda has any questions concerning your application for reimbursement, you may be contacted. Please allow 6-8 weeks for processing.

REIMBURSEMENT APPLICATION FORM

**2014-2016 Mazda3 and 2014-2015 Mazda6 – Parking Brake Concern
Safety Recall 1217F**

REQUIRED DOCUMENTATION MUST ACCOMPANY THIS FORM. SEE PAGE 1.

(Please type or print)

Name: _____
First Middle Last

Address: _____
Street Address

_____ City State Zip Code

Phone Number: Home: _____
Work: _____

Email: _____

Vehicle Identification Number (VIN): _____
(17 digits in length)

Total Amount of Reimbursement Requested: _____
Dollars Cents

INSTRUCTIONS FOR GENERAL RELEASE DESCRIBED BELOW:

- Please read thoroughly
- Fill in vehicle identification number
- Sign the General Release (below)

General Release

I am submitting to Mazda Motor Corporation ("Mazda") a claim for reimbursement for repair or replacement of the rear brake caliper(s) performed to date. The vehicle identification number (VIN) is:

VIN: _____

In exchange for Mazda's payment of that claim, I hereby release Mazda, its agents, and its related entities from all claims for such inspection/repair costs. This release shall benefit Mazda and its authorized agent Mazda North American Operations, its regions/distributors (foreign and domestic), its authorized dealerships, and all their respective directors, officers, agents, employees, divisions, subsidiaries, and affiliated companies. This release shall bind my heirs, successors and assigns.

Dated: _____ Signed: _____