



Pleasure-Way

phone 306.934.6578
fax 306.934.7085
toll free 1.800.364.0189

Pleasure-Way Industries Ltd. • 302 Portage Avenue • Saskatoon • SK • S7J 4C6

June 26, 2017

SAFETY RECALL: 17V392

Closet Mirror

Dear Pleasure-Way Lexor TS Owner:

VIN#: _____

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Recall Identification

What is the reason for the notice?

Pleasure-Way Industries Ltd. has decided that a defect related to the motor vehicle safety exists in certain 2017 Pleasure-Way Lexor TS model vehicles. In some vehicles the mirror on the back of the closet door may become unattached from the closet door due to the adhesive used to secure the mirror to the back of the closet door not being compatible with the mirror safety backing. The mirror could become unattached from the closet door and fall to the floor when the door is open. The falling mirror could cause personal injury or damage to property in this immediate area.

What should you do?

A recall kit including all necessary items as well as instructions will be sent directly to you. Once you receive the recall kit contact your Pleasure-Way dealer or a local service provider to have the repair done. This repair will be done at no charge to you. If the kit is installed by a non-Pleasure-Way dealer have them call Pleasure-Way and ask for Michael or Phil for payment. Payment will be made through a corporate visa card.

Who do you contact if you experience problems with service?

If you are not satisfied with the service you received call Pleasure-Way at 1-800-0189, or email warranty@pleasureway.com .



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If you believe that Pleasure-Way Industries Ltd. or the dealer has failed or is unable to remedy the defect in your vehicle, without charge or within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator

National Highway Traffic Administration

1200 New Jersey Ave, SE

Washington, DC 20590

You can also call toll-free Safety Hotline at 888-327-4236(TTY 800-424-9153) or go to www.safercar.gov.

What to do if you feel this notice is sent in error?

Our records show that you are the current owner of a 2017 Lexor TS that is involved in this campaign. If this is not the case or the name and address information is not correct, please contact Pleasure-Way Industries at 1-800-364-0189 or email warranty@pleasureway.com.

If you have any questions about this recall.

Please contact Pleasure-Way Industries limited 1-800-364-0189 or email warranty@pleasure-way.com.

We apologize for any inconvenience this campaign may cause.

Sincerely,

Phil Nickel

Pleasure-Way Industries Ltd.