

August 18, 2017



IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall 17V-389

This notice applies to your vehicle



Dear



Safety Recall Action RA-07-0022 – Transmission Software Update for the V8 Vantage with Sportshift Transmission

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Aston Martin has determined that a defect which relates to motor vehicle safety exists on a range of vehicles that were manufactured from July 2010 through August 2012 with SportShift II ASM transmission.

As part of a 2012 software update, the stored adjustment settings for the clutch were not deleted and re-taught. These stored settings are incompatible with the updated software and can result in incorrect operation in certain circumstances.

In the vehicles affected by the incorrect transmission software update, the clutch can become incorrectly adjusted which may cause the transmission to go into neutral without warning to the driver, resulting in a loss of drive. In this case, the driver will be unable to maintain or increase speed unless they select a gear manually.

The steering and brakes remain fully functional at all times but there is an increased risk of a crash.

It is also possible that your vehicle does not show any of the signs above and it drives as you would expect. In this case, it is likely that there is no fault with your vehicle, but we would still ask that you have it checked at your Dealership for peace of mind.

The models affected are:

- V8 Vantage with 7-speed SportShift II (November 2011 - August 2012).
- V8 Vantage S with 7-speed SportShift II (November 2010 - August 2012).

WHAT WE WILL DO

When you speak to your Dealership, they will ask you questions about the way that your car drives. If the Dealer thinks that it is necessary, they will update the transmission software and do the clutch self-learn process. If necessary, the vehicle clutch system will be repaired or replaced, at no cost to you. When you have booked the vehicle in with your Dealer, wherever possible they will endeavour to complete the modification while you wait, to minimize the impact on your time.

WHAT YOU SHOULD DO

Please contact your Aston Martin dealer as soon as possible to arrange a date for the repair. They will be able to fully explain why this Recall Action is necessary. Instructions for making this correction have been sent to your dealer. The labor time necessary to complete this service correction is a maximum of one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Aston Martin dealer is best equipped to obtain parts and provide the service to make sure that your vehicle is corrected as promptly as possible. If, however you take your vehicle to your dealer on the agreed service date and they do not remedy this condition on that date, or within three days, we recommend that you contact Aston Martin Customer Service by calling 1-888-923-9988.

If after contacting your dealer and Aston Martin Customer Services, you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you have already had your vehicle repaired due to this problem before receipt of this notice, you may be entitled to reimbursement for any out of pocket costs. For further information, please contact Aston Martin Customer Service by calling 1-888-923-9988.

IF YOU NO LONGER OWN THE VEHICLE

If you have sold or traded your vehicle, please tell us by completing the enclosed Change of Keeper form and returning it to us.

Federal regulations require that any lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause inconvenience with this Recall Action. However, this action has been taken in the interest of your safety and continued satisfaction with our products.

Yours sincerely



Phil Eaglesfield
Director, Client Services
Aston Martin Lagonda Limited